

# Annual Report

BETHELL HOSPICE | APRIL 1, 2024 – MARCH 31, 2025

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2024 – MARCH 31, 2025



**Bethell**Hospice



**Bethell**Hospice  
FOUNDATION



*Here when you need us*





**Bethell**Hospice

### **Bethell Hospice Board of Directors**

Janette Panhuis – Chair  
Michele Beals – Vice Chair  
Harmeet Brar – Treasurer  
Barb Di Marco – Secretary  
Darlene Farrow – Director  
Shellina Haji – Director  
Emma Johnston – Director  
Adal Simeone – Director  
Matthew R. Vella – Director



**Bethell**Hospice  
FOUNDATION

### **Bethell Hospice Foundation Board of Directors**

Adrian Horwood – Co-Chair  
Bonnie Klaassen – Co-Chair  
Jamie Mitchell – Treasurer  
Rick Jones – Secretary\*  
Brenda Clark – Director  
Kris Cochrane – Director  
Alan Frittenburg – Director  
Amanpreet Grewal – Director  
Bonnie Ledson – Director  
Dale Neilly – Director  
Rebekah Rabe – Director

\*At the end of the 2024 calendar year,  
Rick Jones resigned from our board.  
We thank Rick for his contributions  
and wish him the very best.



# BETHELL HOSPICE AT A GLANCE 2024–2025



Bethell Hospice  
Residents cared for  
**132**



Community Clients  
cared for  
**615**



Community Client  
interactions  
**4,041**



Landscape/Garden  
volunteer hours  
**13,233**



**Bethell**Hospice



Active Volunteers  
**134**



Meals prepared at  
Bethell Hospice  
Residence  
**3,252**



Number of Dufferin  
County Community  
Clients served  
**204**



Number of Dufferin  
County Residents at  
Bethell Hospice  
**45**

*“Working at Bethell Hospice in my first few years of practice has been deeply meaningful. Being part of such a warm and compassionate environment – surrounded by kind and dedicated staff and volunteers from every role – has been both humbling and inspiring. The collaborative spirit here allows us to provide truly holistic care during some of the most vulnerable and sacred moments in our patients’ lives. I feel incredibly grateful to be part of this extraordinary community.”*

**DR. MITALI VATSRAJ**

PALLIATIVE PHYSICIAN LEAD FOR BETHELL HOSPICE (WILLIAM OSLER)



## A Message from Bethell Hospice

### Expanding Hospice Services

**This year, with the collective effort, energy and vision of our Board, team and leadership, Bethell Hospice was able to expand our programs and services to our larger community in Dufferin County.**

This is seen mainly in the community programs with the opening of the Bethell Hospice “north office” (formerly Hospice Dufferin) and the addition of two social work positions to cover the Dufferin area. The groundwork for success was laid early with outreach and engagement taking place with the Dufferin municipalities and partners to build awareness of the available services and programs and understand the unique needs of each of the communities.



We are excited to ensure everyone in Dufferin-Caledon and surrounding areas can connect to our specialized palliative services where they are and when they need it.

**We are proud to share our hospice palliative care expertise beyond the walls of Bethell Hospice in a way that reflects each community.**



**Janette Panhuis**  
Board Chair  
Bethell Hospice



**Margaret Paan, MN BScN RN CHE**  
Executive Director  
Bethell Hospice



This year, the Bethell Hospice leadership team and staff focused on shared priorities creating an Employee Partnership Improvement Council (EPIC) to ensure Bethell Hospice continues to be a place that staff are proud to work at and have a strong voice in defining their roles and work environment.

Further advancing our growth and innovation, Bethell Hospice partnered with the Hills of Headwaters Collaborative OHT (Ontario Health Team) and launched the Clinical Coach position to share our palliative care knowledge and expertise in our communities. Bethell Hospice also continues to lead work projects such as the Butterfly Bereavement initiative and is set to implement a new regional Central Intake program to link clients with appropriate hospice and palliative care services for all who need it. Bethell Hospice is a key member of an evolving integrated care model, and we are excited for what is ahead!

*Thanks to all of you for being with us on this journey and thank you for continuing with us on the path ahead!*

# A Message from Bethell Hospice Foundation



## Bethell Hospice Foundation welcomed 2024 with great enthusiasm and positivity

**We completed the first year of a five-year plan focusing on growth and long-term sustainability.**

We invested in tools to support our traditional fundraising initiatives and diversified our communication and stewardship efforts to ensure we stayed personally connected to our supporters.

It is the responsibility of the Foundation to provide donors, sponsors, and volunteers with the best possible return on your investment in us. Whether that be your time, expertise, financial support or all three, we want you to know that your contribution made a significant impact. In fact, we are happy to report that in 2024, we were able to cross the \$2 million fundraising revenue milestone for the first time and limit expense growth to close out the year in a strong financial position.

Some highlights of the year included our 14<sup>th</sup> annual spring Hike for Bethell Hospice event which raised over \$245,000.

To promote accessibility to this popular community event, we made the decision to waive registration fees. Not only did we increase our attendance, we surpassed the previous year's donations by \$15k! Also, we more than doubled our student involvement in the hike by welcoming twelve elementary schools who contributed over \$20k to the initiative!



**Adrian Horwood**  
Co-Chair  
Bethell Hospice Foundation



**Bonnie Klaassen**  
Co-Chair  
Bethell Hospice Foundation



The fall brought with it a flurry of activity including the volunteer-driven 'Diamond in the Hills' fashion show netting over \$340,000! 2024 marked the passing of the torch from the original organizing committee to a new group of volunteers who worked masterfully to continue the legacy of their predecessors.

Also, despite the nation-wide postal strike, our annual year-end Celebration of Light and Love holiday appeal was successful as more of you chose to make your gift online, by telephone, or by visiting us personally. We were excited to host over 150 supporters at the evening Tree Lighting Ceremony honouring your loved ones.



The success we share is because of the donors and volunteers whom we cherish. Thank you for your belief in the importance of supporting hospice residence and community programs across our wide and expanded service area. It is your loyalty that continues to inspire us to renew, innovate and create avenues to raise the necessary funds that ensure our Bethell Hospice colleagues have the resources they need.



**Nicole Hand, CFRE**  
Executive Director  
Bethell Hospice Foundation

*On behalf of everyone who has experienced the impact of Bethell Hospice, and for those who will seek care in the future, thank you for making us who we are.*

## Bethell Hospice Highlights 2024/2025

### Integration Highlights

As of October 1, 2024, hospice palliative care, grief and bereavement, and community services came together under one hospice provider for all of Dufferin County, Caledon, and surrounding areas. The aim was to create one point of access for those with palliative care needs, ultimately improving client care for those who require palliative and community care services in the area.

The integration of services included a seamless transition of care for all current Hospice Dufferin clients to the well-established services at Bethell Hospice.

Margaret Paan, Executive Director of Bethell Hospice, comments, "Bethell Hospice is honoured to provide palliative care services for the Dufferin community. We look forward to partnering with the existing volunteers and donors to ensure critical hospice services and community programs continue to be available close to home."

Left to right –  
Margaret Paan, Executive Director for Bethell Hospice;  
Janette Panhuis, Board Chair for Bethell Hospice;  
Ryan Prendergast, Board Chair for Hospice Dufferin;  
Maureen Riedler, Executive Director for Hospice Dufferin.



### Breaking Down Barriers and Stigma around Death

As part of our outreach in the expanded community geography, Chuck LeBlanc, RPN and Transitional Coordinator, led a session called "Musings on Mortality" at a local Orangeville business.



In addition to normalizing death and dying, it provided an opportunity to share about our programs and services and meet new community members.

### Dufferin Impact by Numbers

Bethell Hospice was proud to serve 249 (total) Dufferin residents through our programs and services this year. Our community-based programs provided care to 204 individuals and our Hospice Residence was home to 45 clients and their families.

*"Last fall, our organization made a big move with the integration of Hospice Dufferin and Bethell Hospice and expanding into the Dufferin region. There were many families affected by the integration and I feel very honoured to have played a large role in making sure they were transitioned over to our team as smoothly as possible. It has been an exciting time full of growth, learning and opportunity and I'm very excited to see what else Bethell Hospice will offer the families of our new, bigger and better community."*

**KRISTEN JORGE, MSW, RSW**  
COMMUNITY SOCIAL WORKER



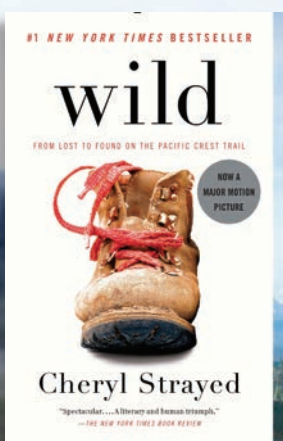


## Increasing Awareness through Community Connections

Recognizing the strong role local libraries play in all communities, Bethell Hospice collaborated with several libraries across the Dufferin Region to increase awareness and introduce our organization to the community. Bethell Hospice committed to continuing the "100% Certainty" Book Club in partnership with the Town of Orangeville Library and added "The Bethell Hospice Story" DVD to library collections across Dufferin.

### BETHELL HOSPICE 100% Certainty Book Club

Orangeville Mill Street Library | Thursday, March 6, 2025 | 7:00 p.m.



**Discuss  
life, love  
and loss in  
the context  
of great  
books.**

**"Spectacular . . . Gripping . . . A breathtaking adventure tale and a profound meditation on the nature of grief and survival . . . A literary and human triumph."**

## The Power of Art to Heal

Using our beautiful office space at The Edelbrock Centre, our Art Therapist, Aldona Morrison and Grief Counsellor, Louise Sallese, launched our "Art Hive". Using art to support grief and bereavement needs has been embraced by dozens of Dufferin residents this year.



## Butterfly Bereavement Project

In partnership with the Hills of Headwaters Collaborative Ontario Health Team, we once again led the "Butterfly Bereavement Project" across Dufferin and Caledon. With over 4000 butterflies created to date, we are grateful for the community and partnership support to grow this annual project. The Butterfly Bereavement Project was presented at this year's Hospice Palliative Care Ontario Conference, and our poster was recognized for its significant contribution.

## Bethell Hospice Resident Story

### Eric Copeland

Despite all the challenges he faced in life, Eric was fiercely independent. In fact, in December 2024, at the young age of 25, Eric made the decision to spend his end-of-life journey at Bethell Hospice.



Eric was almost 10 when he was diagnosed with cancer. His fierce determination to live life his own way though led to many incredible accomplishments, including overcoming several learning challenges.

His mom Sharon describes his abilities,

*"I knew his potential. If you can drive a car when people say you can't, pass high school when told you don't have the ability, and play a set of drums, even though you're not the most coordinated kid, you just keep defying the odds."*

One of Eric's last wishes was to be home for Christmas before transferring to Bethell Hospice. Arriving at the hospice on Boxing Day, Sharon explained the ease of the transfer,

*"Dr. Gagnon was the palliative care doctor in the community, and he knew Eric before he entered the hospice. It was really an integrated service experience which made the transition to the hospice that much easier. Dr. Gagnon understood Eric and respected his request to die in dignity."*

When he arrived, Eric decided to sit in the Lazy Boy chair rather than transfer to a hospice bed. As a young resident, Eric was welcomed warmly by the volunteers and the care team. On the first morning, Eric surprised the volunteers by asking for toast with marmalade. He explained that his mom's parents were British so of course he knew all about marmalade.

Sharon believes Eric was a bit of a novelty.

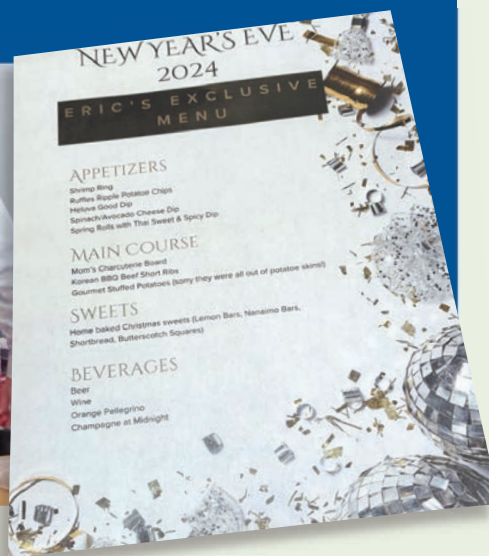
*"Being mothers themselves, a lot of the staff and volunteers could relate, and they realized how hard this was for our family, and how hard it was for him. He was a young person dying but he could also articulate his wants and needs."*

One of the hospice volunteers found out that Eric enjoyed appetizers and charcuterie boards and asked him what he would normally do to celebrate New Year's Eve at home.

Together, the two of them set out to design a special menu and the volunteer stayed late that evening to cook and serve the food. It was a momentous occasion.



Left to right –  
Sukhjeet, RN,  
Suganthy PSW,  
Andrea, RPN,  
David, Volunteer.





Eric died on January 26, 2025, exactly one month after entering the hospice.

Since Eric's passing, Sharon has had the opportunity to meet with the Bethell Hospice Supportive Care team to process her grief.

Participating in the annual spring Hike for Bethell Hospice fundraiser has also proven helpful for Sharon and her daughter. The family participated as Team Eric #4 (the hospice room where Eric resided). Sharon commented on the hike

*"The hike was good therapy, and it really helped my daughter a lot. We connected with other families who had also spent time at the hospice."*



She went on to explain,

*"When Eric died, another resident family member showed his respect and understanding by placing his hand over his heart and making the symbol of praying when we walked past him. When I saw him again at the hike, I was able to express my gratitude and thanks."*





## Bethell Hospice Foundation Fundraising Events



**The power of community is evident each spring when hikers, sponsors, volunteers, families and friends take to the Caledon Trailway to honour and celebrate the lives of those they loved.**

Sunday, May 5 was no exception, as participants of the 14<sup>th</sup> Annual Hike for Bethell Hospice gathered at the Lloyd Wilson Centennial Arena in Inglewood to raise a phenomenal \$245,000 in support of this signature event.

Foundation Board Co-Chairs, Adrian Horwood and Bonnie Klaassen welcomed hikers during the opening ceremony, and MPP for Dufferin-Caledon, Sylvia Jones read a poem titled "Walking Memories for the Future" which touched upon the purpose and spirit of the hike. Town of Caledon Ward 1 Area Councillor, Lynn Kiernan, read a proclamation declaring the day as the start of Hospice Palliative Care Week, raising awareness for hospice care in all Caledon communities.

This was also the second year that local Caledon elementary schools took part in their own 'Student Hike for Bethell Hospice' with 5400 students hiking around school playground areas and within the

local community. The twelve schools contributed over \$20k to the initiative that provides community programming such as children and youth grief counselling services and Art Therapy for children.

We are very grateful to each participant for their belief in the importance of hospice care in our community and would also like to thank the generosity of many dedicated sponsors:

### Platinum Sponsors

Access Storage – Caledon  
Benson Steel Limited  
Brampton Funeral Home & Cemetery,  
Scott Funeral Home – Brampton Chapel  
Egan Funeral Home  
Fines Ford Lincoln  
Meadowvale Cemetery,  
Cremation and Funeral Centres  
Rotary Club of Brampton  
Town of Caledon

### Gold Sponsors

Brampton Brick  
Greenwood Ready-Mix Limited  
Ledson Family  
Ward Funeral Homes

### Silver Sponsors

Dufferin County  
James Dick Construction Limited

*As well as many bronze and route sponsors.*





## Golf 4 Bethell Hospice

**Held for the second year at Lionhead Golf Club & Conference Centre in Brampton, the 5<sup>th</sup> Annual Golf 4 Bethell Hospice was a resounding success.**



The September tournament was attended by players, sponsors, and donors who collectively supported the Foundation by raising an amazing \$90,000. This year, both silent and live auctions, consisting of many sought after prizes, contributed to the fun of the event.

**Our loyal sponsors include:**

### Platinum Sponsors

Anonymous  
Meadowvale Cemetery,  
Cremation and Funeral Centres



### Matching Gift Partner

Scotiabank

### Gold Sponsors

BP Landscaping  
Castlepoint Investments Inc.  
Golf Town Ltd.  
James Dick Construction Limited  
Ledson Family  
Liuna! Local 183  
Rice Development

### Silver Sponsors

Accurate Appraisals Inc. and Heritage Caledon Realty  
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Brannon Steel  
Gagnon Walker Domes Ltd.  
IG Wealth Management, McClure, Cassar & Associates  
Kintetsu World Express (Canada) Inc.  
Land and Lakes Custom Homes Ltd.  
Ri-Go Lift Truck Ltd.  
Sanderson Disposal  
The Sharpe-Way Group, Scotia Wealth Management

*Along with many other bronze and hole sponsors.*



**It was an honour to continue the tradition of hosting the Bethell Hospice Light & Love Tree Lighting Ceremony held on the evening of December 5.**

The event is a way to observe and remember our loved ones as tealights were illuminated and placed under the large spruce trees at the front of the hospice, and the names of loved ones were read aloud.

We were fortunate to hear holiday classics sung by the Mayfield Secondary School Jazz Chorus and listened as Caledon bagpiper Robin McCallum, from Sandhill Pipes and Drums Band, performed a medley of songs as the procession of attendees quietly walked down the Bethell Hospice driveway.

Cathy Gillespie, a past resident family member, read the poem that has become an integral part of our Tree Lighting event each year, and the reading of names by long-time volunteer Stan Cameron brought a touch of light, love and comfort to those in attendance.



Through many generous in-kind donations from the community, the Light & Love Holiday campaign and Tree Lighting event raised over \$236,000, directly supporting Bethell Hospice residence care and community programs.

**Many thanks to our 2024 Tree Lighting sponsors:**

Bartlett Tree Services, Fines Lincoln, LiUNA! Local 183

## Community Partners & Fundraising Events

**Thank you to our many community partners and event organizers whose commitment to Bethell Hospice is unwavering. Their support and generosity help to keep the doors of the hospice open, and all programs and services available at no cost to residents or their families.**

Airport Pizza – Bon Appetit  
As We Grow – Charity Shop Partnership  
Automotive Maintenance – Caledon East  
Bottle Return  
Bethell Hospice Christmas Bazaar  
Bike Shop Café/Caledon Hills Cycling  
Inglewood – Bon Appetit  
Black Birch Restaurant – Bon Appetit  
Bolton Old Timers Hockey Association  
Brampton-Bramalea Lions Club  
Brampton and Caledon Community Foundation  
Brampton Funeral Home & Cemetery –  
Christmas Ornament Sales  
Brampton Street Rod Association  
Caledon Hills Brewing Company – Bon Appetit  
Caledon Women's Hockey League – The Udder  
Tournament



Diamond in the Hills – Committee Members –  
Mollie Cavan, Becky Dobson, Maureen Gilfoy,  
Debbie Glover, Kristine Hull, Janine Livingston,  
Sharon Mitchell, Rebekah Rabe with support  
from Bonnie Ledson and Danila Maric  
Dixie Orchards – Sunflowers and  
Pie Sales  
Donate a Car Canada  
Downey's Farm Market Ltd.



Canadian Progress Club of Brampton – Bingo  
Christina Vincent Golf Tournament  
Coywolf Coffee – Bon Appetit  
Dawna Hunt Memorial Softball Tournament



Erin Horticultural Society  
Erin Legion  
Gather Café – Bon Appetit  
George Sant & Sons Greenhouses – Bethell Hospice  
Plant Sale





Glen Eagle Golf Club – Friends of Bethell Hospice Golf Days  
 Grand Valley Lions Club  
 Healing Cycle Ride  
 High Country United Church Women  
 Inglewood Community Reunion  
 Inglewood United Church  
 Inside Out Family Chiropractic  
 IODE Headwaters – Euchre Tournament  
 Kathleen's 90th Birthday Fundraiser  
 Knights of Columbus Council 14749  
 Knights of Columbus, Father Eugene O'Reilly Council 4973  
 Knights of Columbus, Father Henk Van Den Berg Council 10614  
 Knox United Church, Caledon Village Pastoral Charge  
 Mayfield 59ers Birthday Bash  
 Mayfield United Church  
 Memory Spiel



Mono Cliffs Inn/Peter Cellars – Bon Appetit  
 Oktoberfest Charity Event  
 Online Giving Fundraisers

Palgrave Loyal Orange Lodge 288  
 Pampered Chef – organized by Joanne Macksey  
 Pampered Chef – organized by Barb Reynolds  
 Pixie Properties – Peggy Dickey  
 Rosedale Village Book Club – Brampton  
 Rotary Club of Brampton – Heart Lake  
 Rotary Club of Palgrave  
 Royal Canadian Legion Branch 442  
 Royal Oak Orange Lodge 256  
 Rustik Local Bistro – Bon Appetit  
 Spirit Tree Estate Cidery – Bon Appetit, Wassail Festival  
 St. Alban's Church, Georgetown  
 St. Bartholomew's United Church  
 The Brampton Curling Club  
 The Caputo Group – Caledon Ribfest  
 The Dunstan's 60th Anniversary Fundraiser  
 The Melo Group  
 The Well – A Community Church  
 Tin Roof Café – Bon Appetit



Valleywood Block Party  
 Wicked Shortbread – The Bethell Box – Bon Appetit  
 Women's Probus Club of Caledon

# Bethell Hospice Foundation Donors

January 1, 2024 – March 31, 2025

Bethell Hospice Foundation wishes to thank the generous donors listed here who have supported us in the past 15 months, and those who have given gifts anonymously.



## Visionaries (\$50,000+)

J. P. Bickell Foundation  
The Estate of Anne Livingston  
Constance Ryan Fund  
Caledon Women's Hockey League –  
Udder Tournament

## Champions of Care (\$25,000 – \$49,999)

Airlie Foundation, Robin & Robert Ogilvie  
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The Estate of James William LaRose  
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The United Church of Canada

## Bethell Benefactors (\$10,000 – \$24,999)

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Bethell Hospice Holiday Bazaar  
Bethell Hospice Annual Plant Sale  
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Elsie Bobbette  
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Graham Munro Charitable Foundation  
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Janine & James Livingston  
Meadowvale Cemetery, Cremation &  
Funeral Centres  
Susan Mills  
Orangeville Lions Club  
Paramount Alliance Ltd.  
John Heppler & Judy Petursson  
Timothy & Valerie Powell  
Canadian Progress Club of Brampton  
Rotary Club of Brampton – Heart Lake  
Scotiabank  
Rebeca Smith  
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Tire 89 Inc.  
Joan Yerex

## Leaders (\$5,000 – \$9,999)

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The Caputo Group – Re/Max Experts

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Downey's Farm Market Ltd.  
Egan Funeral Home  
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Lions Club of Chinguacousy  
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Hillsburgh – Legacy Committee  
The Sharpe-Way Group at ScotiaMcLeod  
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The Estate of Frederick R. Thompson  
The Corporation of the Town of Caledon  
The Waechter Family  
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Katharine Williams

## Partners (\$2,500 – \$4,999)

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Pamela Maxwell  
James Metson  
Micom Americas Inc.  
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Palgrave Loyal Orange Lodge #288  
Bernice Parish  
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Barry Reid  
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Susan Tiffin  
Lynda Voegtli  
Ward Funeral Home  
Christine Young

### Mentors (\$1,000 – \$1,499)

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Artel Inc.  
Kathleen Ayres  
Wayne Baguley  
Marilyn Bailey  
Clare Booker  
Brampton & Caledon Community Foundation  
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Dufferin Northern Peel Anglers & Hunters Association  
Fidelity Investments Canada ULC  
Bob Fitzpatrick  
Dr. Michael Gagnon  
Margaret & Paul Galati  
Lorna Gibson-Gluck  
Lori & James Gordon  
Graham Family Foundation  
Nicole Hand & Jason Currie  
Liz & Forest Heath  
High Country United Church Women  
Monique Hind  
Maria Hogendoorn  
Jennifer Holden & James Fularczuk  
Charles Hooker  
In Memoriam Funeral Services Inc.  
Inglewood United Church  
Inside Out Family Chiropractic  
Mary Ann Johnston  
Jones Real Estate Team  
Betty Keating  
Kellogg Canada Inc.  
Nancy LaCroix & Family  
Michael & Lily Lasher  
Linda & David Lees  
Stephanie Lockhart  
Peter & Laurie Loney  
Beverley & Paul Long  
Scott Lucas  
Alan Lyons  
Marian MacFarlane  
Giuseppe Maio  
Manulife Financial  
Danila & Dusan Maric  
Steven Marsh  
Melanee Martin  
Mevotech  
Claire Montagner  
Peter Moore  
Elaine Moore  
Craig Morton  
Robert Murphy  
Mary Lynn Nelson  
Mary Newhouse

Barbara Nowakowski  
Marylee O'Neill  
Orangeville Honda  
Sheila & James Orton  
Scott Pollard  
Monica Proctor  
Bina Rambishun  
Susan & John Rothschild  
Andrea Rouse  
Royal Chevrolet Cadillac Inc.  
Jan Ruby  
Chad Sanderson  
Robert Sarkisian  
Anita Schenk  
Fumica Segota  
Ann Shanahan  
Barry & Patricia Shields  
Tamara Simpson-Henry  
Khanitha Sisane  
Ann & Tony Smith  
Arlene Snider  
Ivanka Spasov  
Spirit Tree Estate Cidery  
David Stevenson  
Murray Stewart  
Brad & Kelly Stronach  
Jasvinder Sundher-Sabota  
Diana Taylor-English  
The Burton Charitable Foundation  
The Knightgrange Foundation  
The Tax Shop Inc.  
The Teslia & Turner Family Foundation  
The Well – A Community Church  
Jane & Gordon Thompson  
Deborah & John Thompson  
Tin Roof Cafe  
Torbram Dental – Dr. Vince Fava  
Transmetro Limited  
Frances Tribert  
George Vassallo  
Charles & Sandra Williamson  
Elizabeth Woods  
Bill & Karen Woodwork  
Nancy Yates  
Yule Family Foundation

### Endowment Fund Supporters

Estate of Lorna Bethell  
Janet D. Cottrelle Foundation  
Graham Family Foundation  
Estate of Susan Elaine Grange  
Nora Martin – Gift Funds Canada  
Estate of Don Naylor  
TPC Toronto at Osprey Valley –  
Mackenzie Tour, Osprey Valley Open

### Legacy Supporters

*The following donors have indicated a planned gift in their wills.*

Stephany Axworthy  
Allan Cizikas  
Alan Frittenburg  
The Estate of Herman Klooster  
Amala Jayatilake  
Dace & Eric Johnson  
Lee-Anne Leavens  
Tim Powell  
Karen Steen  
Pierre Vezina

*We have endeavoured to include all Foundation donors from 2024 through until March 31, 2025 in a complete and comprehensive list and apologize if we have inadvertently missed a name.*

# Bethell Hospice Financial Statements

## Statement of Financial Position

As at March 31, 2025

|   | 2025           |                 | 2024       |            |
|---|----------------|-----------------|------------|------------|
|   | Operating Fund | Restricted Fund | 2025 Total | 2024 Total |
| <b>ASSETS</b>                                 | \$             | \$              | \$         | \$         |
| <b>Current</b>                                |                |                 |            |            |
| Cash  | 140,229        | 15,172          | 155,401    | 146,461    |
| Accounts receivable                           | 69,565         | —               | 69,565     | 25,853     |
| Short-term investments                        | 157,520        | —               | 157,520    | 126,328    |
| Prepaid expenses                              | 54,965         | —               | 54,965     | 55,127     |
|   | 422,279        | 15,172          | 437,451    | 353,769    |
| <b>Long-Term Investments</b>                  | —              | —               | —          | 5,428      |
| <b>Capital Assets</b>                         | 210            | 3,658,099       | 3,658,309  | 3,694,808  |
|   | 422,489        | 3,673,271       | 4,095,760  | 4,054,005  |
| <b>LIABILITIES</b>                            |                |                 |            |            |
| <b>Current</b>                                |                |                 |            |            |
| Accounts payable and accrued liabilities      | 221,409        | —               | 221,409    | 153,052    |
| Government remittances payable                | 63,305         | —               | 63,305     | 52,399     |
| Deferred revenue – Bethell Hospice Foundation | —              | 14,849          | 14,849     | 5,415      |
| Deferred revenue – others                     | —              | 29,569          | 29,569     | 28,057     |
|   | 284,714        | 44,418          | 329,132    | 238,923    |
| <b>Long-Term</b>                              |                |                 |            |            |
| Deferred revenue – Bethell Hospice Foundation | —              | 126,352         | 126,352    | 52,124     |
| Deferred revenue – others                     | —              | 115,572         | 115,572    | 146,833    |
|   | —              | 241,924         | 241,924    | 198,957    |
| <b>Net Assets</b>                             |                |                 |            |            |
| Restricted funds                              | —              | 3,386,929       | 3,386,929  | 3,486,889  |
| Unrestricted funds                            | 137,775        | —               | 137,775    | 129,236    |
|   | 137,775        | 3,386,929       | 3,524,704  | 3,616,125  |
|   | 422,489        | 3,673,271       | 4,095,760  | 4,054,005  |

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.



## Statement of Operations

For the Year Ended March 31, 2025

|   | 2025           |                 | 2024       |            |
|---|----------------|-----------------|------------|------------|
|   | Operating Fund | Restricted Fund | 2025 Total | 2024 Total |
|   | \$             | \$              | \$         | \$         |
| <b>Revenue</b>  |                |                 |            |            |
| Grant funding   | 2,416,373      | 7,753           | 2,424,126  | 2,067,460  |
| Bethell Hospice Foundation  | 963,172        | 16,337          | 979,509    | 878,347    |
| Special purpose grants  | —              | 21,996          | 21,996     | 21,587     |
| Interest income   | 7,055          | —               | 7,055      | 8,644      |
| Donations and other revenues  | 10,038         | —               | 10,038     | 4,163      |
|   | 3,396,638      | 46,086          | 3,442,724  | 2,980,201  |
| <b>Expenses</b>   |                |                 |            |            |
| Client service  | 53,014         | —               | 53,014     | 54,722     |
| Communication   | 27,773         | —               | 27,773     | 30,121     |
| Community awareness   | 9,997          | —               | 9,997      | 3,104      |
| Insurance   | 28,009         | —               | 28,009     | 26,423     |
| Occupancy   | 69,162         | —               | 69,162     | 54,070     |
| Office and general  | 99,115         | —               | 99,115     | 92,271     |
| Printing and stationery   | 9,392          | —               | 9,392      | 9,977      |
| Professional and service fees   | 88,791         | —               | 88,791     | 82,439     |
| Recruitment and resources training and recognition                      | 52,338         | —               | 52,338     | 36,149     |
| Repairs and maintenance   | 56,964         | —               | 56,964     | 43,956     |
| Travel  | 13,866         | —               | 13,866     | 6,705      |
| Wages and benefits  | 2,851,137      | —               | 2,851,137  | 2,541,940  |
|   | 3,359,558      | —               | 3,359,558  | 2,981,877  |
| <b>Excess (Deficiency) of revenue over expenses before amortization</b> | 37,080         | 46,086          | 83,166     | (1,676)    |
| Amortization of capital assets  | 53             | 174,534         | 174,587    | 155,867    |
| <b>Excess (Deficiency) of revenue over expenses for the year</b>        | 37,027         | (128,448)       | (91,421)   | (157,543)  |

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

# Bethell Hospice Foundation Financial Statements

## Statement of Financial Position

As at December 31, 2024

|  | 2024                      |                       |                       | 2023       |            |
|--|---------------------------|-----------------------|-----------------------|------------|------------|
|  | Unrestricted General Fund | Internally Restricted | Externally Restricted | 2024 Total | 2023 Total |
| <b>ASSETS</b>                            | \$                        | \$                    | \$                    | \$         | \$         |
| <b>Current</b>                           |                           |                       |                       |            |            |
| Cash and cash equivalents                | 582,566                   | 357,945               | 48,574                | 989,085    | 767,135    |
| Short-term investments                   | 53,716                    | 2,273,077             | 1,516,624             | 3,843,417  | 3,145,262  |
| Accounts receivable                      | 20,000                    | —                     | —                     | 20,000     | —          |
| Government remittances recoverable       | 18,368                    | 266                   | 351                   | 18,985     | 19,999     |
| Interfund balances                       | 80,419                    | (100,132)             | 19,713                | —          | —          |
| Prepaid expenses                         | 3,125                     | —                     | —                     | 3,125      | 2,949      |
|  | 758,194                   | 2,531,156             | 1,585,262             | 4,874,612  | 3,935,345  |
| <b>Long-Term Investments</b>             | —                         | 74,760                | —                     | 74,760     | 432,729    |
|  | 758,194                   | 2,605,916             | 1,585,262             | 4,949,372  | 4,368,074  |
| <b>LIABILITIES AND FUND BALANCES</b>     |                           |                       |                       |            |            |
| <b>Current</b>                           |                           |                       |                       |            |            |
| Accounts payable and accrued liabilities | 66,774                    | —                     | —                     | 66,774     | 56,059     |
|  | 66,774                    | —                     | —                     | 66,774     | 56,059     |
| <b>Fund Balances</b>                     |                           |                       |                       |            |            |
| Externally restricted funds              | —                         | —                     | 1,585,262             | 1,585,262  | 1,372,456  |
| Internally restricted fund               | —                         | 2,605,916             | —                     | 2,605,916  | 2,017,136  |
| Unrestricted general fund                | 691,420                   | —                     | —                     | 691,420    | 922,423    |
|  | 691,420                   | 2,605,916             | 1,585,262             | 4,882,598  | 4,312,015  |
|  | 758,194                   | 2,605,916             | 1,585,262             | 4,949,372  | 4,368,074  |

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.



## Statement of Operations

For the Year Ended December 31, 2024

|   | 2024                         |                          |                          | 2023          |               |
|---|------------------------------|--------------------------|--------------------------|---------------|---------------|
|   | Unrestricted<br>General Fund | Internally<br>Restricted | Externally<br>Restricted | 2024<br>Total | 2023<br>Total |
|   | \$                           | \$                       | \$                       | \$            | \$            |
| <b>Revenues</b>   |                              |                          |                          |               |               |
| Donations and fundraising revenue   | 2,016,813                    | —                        | —                        | 2,016,813     | 1,790,050     |
| Foundation grants/subsidy revenue   | 156,000                      | —                        | —                        | 156,000       | 6,828         |
|   | 2,172,813                    | —                        | —                        | 2,172,813     | 1,796,878     |
| <b>Expenses</b>   |                              |                          |                          |               |               |
| Wages and benefits  | 470,949                      | —                        | —                        | 470,949       | 411,781       |
| Fundraising   | 203,705                      | —                        | —                        | 203,705       | 202,563       |
| Office  | 94,860                       | —                        | —                        | 94,860        | 84,858        |
| Professional fees   | 57,880                       | —                        | —                        | 57,880        | 51,750        |
| Interest and bank charges   | 25,148                       | —                        | —                        | 25,148        | 23,061        |
| Subcontractors  | 6,396                        | —                        | —                        | 6,396         | 14,617        |
| Insurance   | 1,764                        | —                        | —                        | 1,764         | 1,639         |
|   | 860,702                      | —                        | —                        | 860,702       | 790,269       |
| <b>Surplus before investment revenues (expenses)<br/>and contributions to Bethell Hospice</b> | 1,312,111                    | —                        | —                        | 1,312,111     | 1,006,609     |
| <b>Investment Revenues (expenses)</b>   |                              |                          |                          |               |               |
| Unrealized gain (loss) on investments   | —                            | 174,064                  | 191,109                  | 365,173       | 146,577       |
| Investment income   | 7,928                        | 117,866                  | 57,038                   | 182,832       | 117,456       |
| Gain (loss) on disposal of investments  | —                            | 36,153                   | (27,857)                 | 8,296         | (26,505)      |
| Investment management fees  | —                            | (5,345)                  | (7,484)                  | (12,829)      | (11,169)      |
|   | 7,928                        | 322,738                  | 212,806                  | 543,472       | 226,359       |
| <b>Surplus before contributions to Bethell Hospice</b>  | 1,320,039                    | 322,738                  | 212,806                  | 1,855,583     | 1,232,968     |
| <b>Contributions to Bethell Hospice</b>   | 1,285,000                    | —                        | —                        | 1,285,000     | 761,908       |
| <b>Net revenues over expenses for the year</b>  | 35,039                       | 322,738                  | 212,806                  | 570,583       | 471,060       |

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

# Bethell Hospice Foundation Financial Statements

## Statement of Financial Position

As at March 31, 2025\*

|  | 2025                         |                          |                          | 2024                    |                            |
|--|------------------------------|--------------------------|--------------------------|-------------------------|----------------------------|
|  | Unrestricted<br>General Fund | Internally<br>Restricted | Externally<br>Restricted | March 31, 2025<br>Total | December 31, 2024<br>Total |
| <b>ASSETS</b>                            | \$                           | \$                       | \$                       | \$                      | \$                         |
| <b>Current</b>                           |                              |                          |                          |                         |                            |
| Cash and cash equivalents                | 678,746                      | 342,179                  | 100,479                  | 1,121,404               | 989,085                    |
| Short-term investments                   | 53,906                       | 2,250,856                | 1,493,450                | 3,798,212               | 3,843,417                  |
| Accounts receivable                      | —                            | —                        | —                        | —                       | 20,000                     |
| Government remittances recoverable       | 3,482                        | 961                      | 1,448                    | 5,891                   | 18,985                     |
| Interfund balances                       | 81,989                       | (100,785)                | 18,796                   | —                       | —                          |
| Prepaid expenses                         | 32,362                       | —                        | —                        | 32,362                  | 3,125                      |
|  | 850,485                      | 2,493,211                | 1,614,173                | 4,957,869               | 4,874,612                  |
| <b>Long-Term Investments</b>             | —                            | 75,387                   | —                        | 75,387                  | 74,760                     |
|  | 850,485                      | 2,568,598                | 1,614,173                | 5,033,256               | 4,949,372                  |
| <b>LIABILITIES AND FUND BALANCES</b>     |                              |                          |                          |                         |                            |
| <b>Liabilities</b>                       |                              |                          |                          |                         |                            |
| <b>Current</b>                           |                              |                          |                          |                         |                            |
| Accounts payable and accrued liabilities | 205,529                      | —                        | —                        | 205,529                 | 66,774                     |
| Deferred income                          | 13,500                       | —                        | —                        | 13,500                  | —                          |
|  | 219,029                      | —                        | —                        | 219,029                 | 66,774                     |
| <b>Fund Balances</b>                     |                              |                          |                          |                         |                            |
| Externally restricted funds              | —                            | —                        | 1,614,173                | 1,614,173               | 1,585,262                  |
| Internally restricted fund               | —                            | 2,568,598                | —                        | 2,568,598               | 2,605,916                  |
| Unrestricted general fund                | 631,456                      | —                        | —                        | 631,456                 | 691,420                    |
|  | 631,456                      | 2,568,598                | 1,614,173                | 4,814,227               | 4,882,598                  |
|  | 850,485                      | 2,568,598                | 1,614,173                | 5,033,256               | 4,949,372                  |

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

\* Bethell Hospice Foundation has changed its Financial Year End to coincide with Bethell Hospice (March 31).



## Statement of Operations

For the Period Ended March 31, 2025\*

|   | 2025 (3 Months)              |                          |                          | 2024 (12 Months)        |                            |
|---|------------------------------|--------------------------|--------------------------|-------------------------|----------------------------|
|   | Unrestricted<br>General Fund | Internally<br>Restricted | Externally<br>Restricted | March 31, 2025<br>Total | December 31, 2024<br>Total |
|   | \$                           | \$                       | \$                       | \$                      | \$                         |
| <b>Revenues</b>   |                              |                          |                          |                         |                            |
| Donations and fundraising revenue   | 238,919                      | —                        | —                        | 238,919                 | 2,016,813                  |
| Foundation grants/subsidy revenue   | —                            | —                        | —                        | —                       | 156,000                    |
|   | 238,919                      | —                        | —                        | 238,919                 | 2,172,813                  |
| <b>Expenses</b>   |                              |                          |                          |                         |                            |
| Wages and benefits  | 117,982                      | —                        | —                        | 117,982                 | 470,949                    |
| Fundraising   | 13,538                       | —                        | —                        | 13,538                  | 203,705                    |
| Professional fees   | 12,335                       | —                        | —                        | 12,335                  | 57,880                     |
| Office  | 10,854                       | —                        | —                        | 10,854                  | 94,860                     |
| Interest and bank charges   | 6,093                        | —                        | —                        | 6,093                   | 25,148                     |
| Subcontractors  | 1,741                        | —                        | —                        | 1,741                   | 6,396                      |
| Insurance   | 485                          | —                        | —                        | 485                     | 1,764                      |
|   | 163,028                      | —                        | —                        | 163,028                 | 860,702                    |
| <b>Surplus before investment revenues (expenses) and contributions to Bethell Hospice</b> | 75,891                       | —                        | —                        | 75,891                  | 1,312,111                  |
| <b>Investment Revenues (expenses)</b>   |                              |                          |                          |                         |                            |
| Investment income   | 190                          | 23,273                   | 17,116                   | 40,579                  | 182,832                    |
| Gain (loss) on disposal of investments  | —                            | —                        | 615                      | 615                     | 8,296                      |
| Investment management fees  | —                            | (1,570)                  | (2,073)                  | (3,643)                 | (12,829)                   |
| Unrealized gain (loss) on investments   | —                            | (35,066)                 | 13,253                   | (21,813)                | 365,173                    |
|   | 190                          | (13,363)                 | 28,911                   | 15,738                  | 543,472                    |
| <b>Surplus (deficit) before contributions to Bethell Hospice</b>                          | 76,081                       | (13,363)                 | 28,911                   | 91,629                  | 1,855,583                  |
| <b>Contributions to Bethell Hospice</b>   | 160,000                      | —                        | —                        | 160,000                 | 1,285,000                  |
| <b>Net (expenses over revenues) revenues over expenses for the period</b>                 | (83,919)                     | (13,363)                 | 28,911                   | (68,371)                | 570,583                    |

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

\* Bethell Hospice Foundation has changed its Financial Year End to coincide with Bethell Hospice (March 31).

# Service Awards & Distinctions

## B E T H E L L H O S P I C E

### Recipient of the Hospice Palliative Care – June Callwood Award

**Monica Long** – Kitchen, Reception, Foundation

Recipient of the June Callwood Circle of Outstanding Volunteers, Hospice Palliative Care Ontario.

### Recipient of the Debbie Davis Outstanding Achievement Award – Bethell Hospice

**David Roth** – Kitchen

Presented to an individual who has made a difference to Bethell Hospice, and the many team members who are focused on providing excellent end-of-life care.

### Volunteer MBC Helping Hands Award Caledon

**Louise Duffy** – Resident Support (Nominated 2024)

**Mary Ann Bowman** – Kitchen, Resident Support, Complementary Therapy (Recipient 2025)

Presented to a volunteer in recognition of their outstanding contributions and inspiration to others.

### Recipient of the Dr. Joan Lesmond Bursary

**Clarissa Martin** – Personal Support Worker

The Dr. Joan Lesmond Bursary honours the memory of palliative care provider, and former Board member of the HPCO. Joan was a nurse, educator, mentor, and life-long learner. This scholarship reflects Dr. Lemond's commitment to life-long learning, mentorship, and community-based hospice palliative care and honours Black Palliative Health Care workers.

### Town of Caledon 2025 Civic Awards Program, Volunteer Service Award Community and Social Services

**Helen Hydon, Heather Mastine, Lorraine Van Wagner**

Volunteer Service Awards recognize Caledon residents whose efforts have made significant impact towards the development and advancement of recreational sports, arts and culture, environmental leadership or community and social services.

### Distinguished Staff Service Awards for 15 Years

**Joyce Buisman** – Registered Nurse

**Margaret Odutayo** – Registered Practical Nurse

### Distinguished Staff Service Awards for 10 Years

**Steven Janzen** – Spiritual Care and Bereavement Counsellor

**Heather Waltho** – Housekeeper

### Distinguished Staff Service Awards for 5 Years

**Elizabeth Brigant** – Volunteer Program Administrator

**Katelynn Carley** – Registered Practical Nurse

**Sukhjeet Dhaliwal** – Registered Nurse

**Raminderpal Dhoot** – Registered Nurse, Clinical Lead, Intake Coordinator

**Natalie Talma** – Supportive Care Program Manager

### Distinguished Volunteer Service Awards for 15 Years

**Diane Brown** – Reception, Fundraising Events

**Donald Gray** – Maintenance

**Monica Long** – Kitchen, Reception

**Neil Morris** – Maintenance, Fundraising Events

**Pamela Stratton** – Reception

### Distinguished Volunteer Service Awards for 10 Years

**Joyce Norris** – Kitchen, Shopping

### Distinguished Volunteer Service Awards for 5 Years

**Sue Collis** – Garden

**Sandy Cristiano** – Kitchen, Resident Support

**Laura Lovell** – Garden

**Heather Mastine** – Reception, Fundraising Events

**Anita Schenk** – Garden

**Carla Sica** – Resident Support, Reception

**Ann Waddon** – Kitchen

**Laurie Warrington** – Garden

**Ruth Young** – Garden

## B E T H E L L H O S P I C E F O U N D A T I O N

### Lorna Bethell Legacy Award – Bethell Hospice Foundation

**Karla & Bruce Reynolds**

Presented to an individual, family or organization that has made an outstanding contribution to the ongoing development and sustainability of Bethell Hospice.

### Elizabeth Birnie Leadership Award – Bethell Hospice Foundation

**John Sanderson**

Presented to an individual or organization that has demonstrated outstanding leadership and contribution to Bethell Hospice Foundation in promoting and raising funds.

### Community Event Award – Bethell Hospice Foundation

**Udder Tournament, Caledon – Organizing Committee**

This award honours a dedicated group of people who have established, over a long period of time, an event demonstrating exceptional fundraising success in support of Bethell Hospice Foundation.

### Distinguished Staff Service Award for 5 Years

**Joanne Macksey**

*Donor Database Analyst & Records Specialist*

### Distinguished Volunteer Service Award for 5 Years

**Adrian Horwood**

*BHF Board Co-Chair*



*Thank you for your support and belief in the importance of Bethell Hospice in our community.*



To keep the doors of Bethell Hospice open and all programs and services available at **no cost** to residents, community clients and their families, Bethell Hospice Foundation must raise over \$1,800,000 each year.

**For more information on how you can help us help others, please scan the QR code below to visit our websites.**



**Bethell**Hospice

Telephone: 905.838.3534  
Email: [info@bethellhospice.org](mailto:info@bethellhospice.org)  
Website: [bethellhospice.org](http://bethellhospice.org)



**Bethell**Hospice  
FOUNDATION

Telephone: 905.838.3534  
Email: [foundation@bethellhospice.org](mailto:foundation@bethellhospice.org)  
Website: [foundation.bethellhospice.org](http://foundation.bethellhospice.org)



**BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT**

**Ontario**   
MINISTRY OF HEALTH

  
**Bethell**Hospice  
FOUNDATION

Thank you to Merkley Design and Pete Paterson Photography for their assistance in the production of this annual report.

*“After losing my dad to cancer and seeing firsthand how hospice care offers so much to both residents and their families, I wanted to give back in some small way. After receiving comprehensive training and the opportunity to shadow some amazing, experienced volunteers I began as a kitchen volunteer. I chose the kitchen because that has always been the centre of the home to me and it's no different at Bethell Hospice. It makes me so happy to have a family member say how much they appreciate all we do and how they are comforted by the homey smells of fresh baked goodies when they walk through the doors.”*

**BIRGIT HULME**

**VOLUNTEER, RESIDENT SUPPORT**

## C O N T A C T U S



**BethellHospice**

### **Bethell Hospice**

15835 McLaughlin Road  
Inglewood, Ontario  
L7C 1H4

**Telephone: 905.838.3534**

**Fax: 905.838.0302**

**Email: [info@bethellhospice.org](mailto:info@bethellhospice.org)**

**Website: [bethellhospice.org](http://bethellhospice.org)**



**BethellHospice**  
FOUNDATION

### **Bethell Hospice Foundation**

P.O. Box 75  
Inglewood, Ontario  
L7C 3L6

**Telephone: 905.838.3534**

**Email: [foundation@bethellhospice.org](mailto:foundation@bethellhospice.org)**

**Website: [foundation.bethellhospice.org](http://foundation.bethellhospice.org)**

**To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate securely online at [foundation.bethellhospice.org](http://foundation.bethellhospice.org)**

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