



# Annual Report

BETHELL HOSPICE | APRIL 1, 2021 – MARCH 31, 2022

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2021 – DECEMBER 31, 2021



**Bethell**Hospice



**Bethell**Hospice  
FOUNDATION



*Here when you need us*





**Bethell**Hospice



Bethell Hospice Board

### **Bethell Hospice Board of Directors**

Ann Atkins – Secretary  
 Ross Beverley – Director  
 Lynn Dobson – Chair  
 Muneerah Kanji – Treasurer  
 Adam Lis – Director  
 Melodie Mason – Director  
 Michael McLaughlin – Director  
 John Palmer – Vice Chair  
 Janette Panhuis – Director

During this fiscal year, Chris Cummins retired from our board.

*We thank Chris for his contributions and wish him the very best.*



**Bethell**Hospice  
 FOUNDATION



Bethell Hospice Foundation Board

### **Bethell Hospice Foundation Board of Directors**

Robert Fines – Director  
 Adrian Horwood – Director  
 Bonnie Klaassen – Vice Chair  
 Danila Maric – Director  
 Dale Neilly – Director  
 Lori O'Hara-Hoke – Director  
 Rebekah Rabe - Director  
 John Sanderson – Chair  
 Glenn Williams – Treasurer

During this fiscal year, Tim Powell retired from our Board, and Mollie Cavan resigned her Directorship.

*We thank them for their contributions and wish them the very best in their future endeavours.*







*“The Team at Bethell Hospice endeavours to provide Excellence in Palliative Care through evidence-based practice and a wholistic team approach for our residents, families and our community. We are honoured to be there for them and each other. Our families share that often there are no words to express their gratitude to the Bethell Hospice team on behalf of themselves and their loved one.”*

**TRUDY MULDER-HALL, RN BNSC, CHPCNC**  
CLINICAL CARE TEAM LEAD

## A Message from Bethell Hospice



**Excellence. Excellent. To Excel. These words describe how we all want to be treated and how we want our family and friends to be treated. Excellence in care is one of the core values at Bethell Hospice.**

It is how residents are treated in the house; it is how we look after individuals and their families in the community; it is how we treat each other; and it is what the Board of Directors and Leadership Team expect.

The last year was another challenge in the life cycle of a pandemic. In the hospice and in the community, technology continued to be utilized to bring family, and friends closer with virtual visits and in-home socially distanced contact. All healthcare facilities have been challenged over the past two years and we are proud that our staff and volunteers have ensured excellence in care continued. Our team has remained committed to the mission and values of the organization and it has been such a blessing to have a strong, knowledgeable team during these difficult times. It is important to attract and maintain high performing staff and volunteers who can give the best of themselves when they themselves are looked after. This benefits the community, the people we serve, and our organization very well.



In 2021, Bethell Hospice achieved the highly valued designation of accreditation from Hospice Palliative Care Ontario (HPCO). This designation confirms our path and actions meet high standards and validates our policies and procedures.

Over the course of the past year, our staff and a board representative participated in a series of monthly courses to educate and enlighten ourselves in pursuit of equity, diversity and inclusion. These courses create awareness on many levels including equitable access to care, diverse cultural needs in healthcare, and building a diverse team of staff and volunteers.





Bethell received a special gift in 2021, which will be shared far and wide. This gift is a documentary film titled *"The Bethell Hospice Story"*. The film takes viewers on a journey from the point when the need was identified for a residential hospice to the present day hospice. The story is told by our founders, residents, clinical staff, family members, and volunteers. It is a heartfelt and inspirational film that will be shown both within Bethell and in the larger community. To bring the film and story of Bethell to others is a passion project and it will make a difference in the lives of many.

On behalf of the Board of Directors and Leadership Team, thank you to the Bethell Hospice Foundation for your partnership and support in ensuring the doors of Bethell Hospice remain open and our services are available and free to all. We are very grateful to all those in the community who provide their support to the hospice.



To our staff and volunteers, you continue to excel in challenging times. Your commitment to ensuring residents have the Bethell experience of excellence in care is truly appreciated. The house is a welcoming hug for all and isn't that how we all want to be received – whether you are a resident, staff member, volunteer, or family member?

*Thank you to our Team.*



**Lynn Dobson**  
Board Chair  
Bethell Hospice



**Margaret Paan, MN BScN RN CHE**  
Executive Director  
Bethell Hospice

# A Message from Bethell Hospice Foundation



**2021 was a year of continued challenge and change for Bethell Hospice Foundation. Although the pandemic remained top of mind and dictated much of what we were able to achieve, we were still able to have a successful year.**

This of course was thanks to our loyal donors, sponsors, and community partners, who, while navigating challenges of their own, kept us at the forefront of their philanthropic choices. This support reinforced just how important hospice palliative care is to this community.

Although Covid-19 continued to bring with it extreme restrictions on how programs and services could be delivered, the dedicated staff at Bethell Hospice proved that where there is a will, there really is a way. The myriad of dedicated nurses, personal support workers, social workers, spiritual care coordinators and volunteers continued to provide outstanding care to our residents, community clients and their families.

All of these programs and services continued to remain free of charge to all who needed them. That is only possible because of people just like you.

You chose to join us virtually at our annual Hike for Bethell Hospice. You followed strict protocols at our limited golf and community events. You continued to remember your loved ones with memorial and tribute gifts. You even logged in online or weathered the elements to participate in our outdoor Celebration of Light and Love Tree Lighting. Through it all, your outpouring of support continued.

**The unwavering support of our Community Partners and Fundraising Event Organizers helped to keep the doors of Bethell Hospice open, and all programs and services available at *no charge*.**



Diamond in the Hills Fashion Show



Caledon Music Festival



Cambium Farms – Holiday Market



Healing Cycle Ride



Glen Eagle Golf Club – Golf Days



Patricia Lopez Memorial Triathlon



Rock Garden Farms



310 Running Club – Don Olson Classic



Summer Solstice Golf Marathon





The end of 2021 also brought with it a shift in leadership, as eleven-year veteran Executive Director Jeannette Vanden Heuvel retired from service and the Foundation welcomed Nicole Hand, a seasoned local fundraiser and new champion of Bethell Hospice Foundation.

Although 2022 is shaping up to have its own set of unique circumstances, we are beginning to see the light at the end of the tunnel. That is not to say that the upcoming year will not have its own mountains to climb, which no doubt will push us once again.

We know times are tough for so many and funding sources are stretched as operating costs continue to increase. This is why it is so important for us to let you know just how grateful we are for your compassion and generosity. There comes great inspiration and confidence with knowing our community is behind us. Your belief in the work, and the ways you choose to support us is all the inspiration we need to meet our lofty fundraising goals.

On behalf of all those who have been comforted by the compassion and caring Bethell Hospice provides, we thank you.

*We look forward to staying connected in the year ahead!*



**John Sanderson**  
Board Chair  
Bethell Hospice Foundation



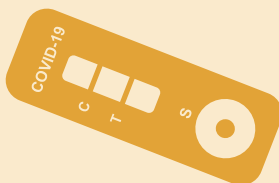
**Nicole Hand, CFRE**  
Executive Director  
Bethell Hospice Foundation

## Bethell Hospice at a Glance 2021–2022



Number of days closed to admissions due to an Outbreak or On-Site COVID cases

**0**



Rapid Assessment Tests Used

**7,000**



Comfort Care Kits delivered to Clients

**293**



Number of Volunteer Hours

**10,790**



**Bethell**Hospice



Community Program Supportive Interactions

**4,361**



Number of Bethell Hospice Residents

**124**



Number of Active Volunteers

**105**



Grief and Bereavement Satisfaction Rate

**95%**

“The Bethell Hospice team has been nothing short of amazing through a difficult time when my husband and father to my 3 young children passed away suddenly last July. The pandemic did not help us in our healing process and we were recommended to Bethell Hospice for support. The Bethell staff have been such a blessing to my family and we are forever grateful!”

**MICHELLE ENOS**  
COMMUNITY CLIENT



## Provide Excellence in Care



### HPCO Accreditation Accomplished!

**February 1, 2022 marked a significant date for Bethell Hospice as we proudly received Accreditation status for a three year term through Hospice Palliative Care Ontario (HPCO) within our Hospice Residence, In-Home Visiting Hospice, Grief & Bereavement Support and Spiritual Care Services.**



The process of achieving accreditation required the Bethell Hospice team, with the support and input from staff, volunteers, clients and family members to engage in a comprehensive review of our services, comparing our Bethell Hospice practices to those of the HPCO standards.



The goal of HPCO's Accreditation Program is to ensure the delivery of consistent, high quality hospice palliative care services throughout Ontario. Completing an Accreditation Review with HPCO is an efficient and effective means of continuous learning and improvement – a provincial benchmark for Ontario hospice palliative care programs.

### As celebrated and shared by the Bethell Hospice Board of Directors:

“The Board of Directors and our Leadership Team always seek to ensure that Bethell Hospice provides excellent person-centered palliative care through partnerships within our community. To seek accreditation by Hospice Palliative Care Ontario is a review by peers – the highest and most important examination of the policies, procedures and operation of the Hospice. The Board of Directors recognizes it is high praise to have attained a 3-year accreditation status. We would like to acknowledge the excellent teamwork and dedication of our Leadership Team, led by Margaret Paan, Executive Director; staff and volunteers. It takes a devoted and capable team to achieve such an important goal.”

**Thank you to the Bethell Team.**

## Our Clients Tell Their Stories

### Mark's Story as told by Wanda

**Mark Nowakowski spent the last two months of his life at Bethell Hospice. His twin sister, Wanda, shared her gratitude and thanks in the words below:**

Despite the fact that Mark wanted to die at his home on Heart Lake Road, a 10-minute drive from the hospice, his family's difficult decision to move him to the hospice proved to be a very good one. Mark spent his last weeks cared for and comforted by your compassionate staff and volunteers – a sweet gang of angels, as we sometimes joked with Tiffany when she was in the room with him.

Being at the hospice allowed Mark's beloved wife, Barbara, and his three children (André, Danielle and Alex) relaxed and loving time with him – without the burden (both literally and metaphorically) and the huge responsibility of caring for him during his difficult last weeks of life. My sister, Irena, and I were also lucky to be added to the family visiting list in December and enjoyed loving time with Mark in his cozy room, with a huge view out his window of the beautiful Caledon landscape that meant so much to him.



I never quite understood, until my first visit to Bethell Hospice, what a precious resource for the dying a hospice is. Especially when the staff and volunteers are as generous and kind as everyone I encountered – Tiffany and Chuck, among them.

I remember one of the Bethell staff telling me, "We can't change the outcome for our residents. But we can make the experience of dying as comforting and as kind as possible." And that's exactly what Mark was lucky enough to have.

We were so grateful for the care provided so compassionately and so generously without exception. Months later, the experience Mark and our family had continues to matter to all of us. Bethell Hospice is simply an awesome place.

*Thank you, from the bottom of my heart, to everyone at Bethell Hospice.  
I will never forget your generosity and kindness.*



# My Time as a Client with Bethell Hospice

**By: Hope Yoshiki**

**Hello! My name is Hope Yoshiki and I am twenty-one years old. I was a client of Bethell Hospice's Community Program from November 2019 – May 2021.**

I participated in the group support as well as the one-to-one support. I have lost quite a few loved ones in my young life but, what brought me to Bethell Hospice was the passing of my mother, Kim, in July of 2019.



When I first lost my mom, I was not only carrying the weight of grief, but I was also already going through a dark stage of my life. I struggled with my mental health and was battling anxiety, PTSD and Depression.

Bethell Hospice gave me a safe space that I needed to go through my grief journey. They also supported me through my good days and my not so good days; I cannot thank them enough.



The staff that I worked with included Steven Janzen (during a support group) and Louise Sallese (during one-to-one support). As well as my family and close friends, Steven and Louise were the anchors that kept me from sinking. I am truly grateful and cannot thank them enough!

I definitely recommend the Bethell Hospice Community Program as a support to anyone who is dealing with grief and bereavement. I do not know what I would have done or where I would have been without the support of Bethell Hospice. I can now say that as of June 2023 I will be a college graduate and a future Child and Youth Care Worker; something I did not think would be able to happen and a field that I am extremely passionate about.

Thank you Bethell Hospice for your support, your time, and for everything you have done for me as well as all the clients that are blessed to work with the amazing staff at this place.

*Thank you, thank you, thank you, from the bottom of my heart.  
I am forever grateful!*

## The Gardens at Bethell Hospice

### *Not Just a Flower Garden*

**The naturalistic design of the gardens at Bethell Hospice fits with the local natural heritage and provides a peaceful, pleasing and restorative environment for residents, visitors, staff and volunteers.**

The grounds of the property, measuring approximately 3.5 acres, have been planted with a variety of native trees and shrubs and include extensive gardens around the perimeter of the building and beyond.

The Landscape Committee consists of 29 Bethell volunteers who maintain sections of the gardens and often select the section based on proximity to a resident's room where a loved one spent their days.



Sheilagh, Susanne & Luyse

When Bethell House was designed, it was important to ensure that gardens surrounded the building and that all 10 of the resident rooms open out to the gardens that surround the back and sides of the building. Residents and family members are able to go into the gardens to enjoy the natural beauty of the surroundings and listen to the peaceful sounds of the many birds who also benefit from the natural garden.





“It is hard not to connect with the garden as a horticultural metaphor for the cycle of all life ... a garden that, by design, attracts and sustains all manner of wildlife, and that is allowed to progress naturally through the passage of the seasons, displaying the particular beauty of each phase from spring freshness, to summer exuberance, to autumn glow, to winter quiet.”

**SUSANNE MCROBERTS, LEAD**

**BETHELL HOSPICE LANDSCAPE COMMITTEE**



In 2019, Bethell had a lunch and learn talk for the community. Peggy Chi, a landscape architect and PhD candidate at the University of Toronto Institute of Health Policy, Management and Evaluation attended. Following that presentation, it was determined that a special “secret garden” would be created for staff and volunteers to reflect; de-stress; soak up nature and disconnect for a bit to feel refreshed. The research conducted by Ms. Chi revealed that the impact of the natural environment for health care professionals helped to reduce acute stress; lowered blood pressure; increased serotonin and improved mood; increased job satisfaction for staff and volunteers which in turn contributes to the level of care the staff and volunteers are able to offer to residents and grieving families.



The Landscape Committee dug in and in partnership with a number of donors, staff and volunteers completed this special project! A heartfelt thanks to everyone who contributed countless hours of work and a variety of donations to make this new space a reality!

*The gardens at Bethell Hospice provide new beginnings and change with the seasons, just as our lives do.*

# Virtual Hike for Bethell Hospice



**The pressure of the pandemic combined with provincial restrictions, changed the way Bethell Hospice Foundation approached fundraising in 2021.**

The impact affected all areas, especially our signature event – Hike for Bethell Hospice. This was the second year for COVID-19, and although the vaccine was available, it was still a tumultuous time with much uncertainty around the best way to host an event and engage our loyal supporters.

The decision was made to forge ahead with a fully virtual hike, with registration starting in early March. Participants were encouraged to register as an individual, as part of a team, and to include their pets as part of the virtual hike. Curbside pick-ups were scheduled several weeks in advance so team captains and hikers could drive down the Bethell Hospice driveway to pick up their registration kits, commemorative hike t-shirt, and pet packs, with minimal in person contact.

While the preference was to gather in person, share stories and memories, and hike the Caledon Trail, we were simply amazed by the support received through the virtual version of the hike.

Hike for Bethell Hospice ensures palliative care, respect and compassion are available in our community...at no cost to all in need. We are very grateful to each and every participant for their belief in the importance of hospice care.

With their support we were able to raise close to \$180,000 through the 11th annual Hike for Bethell Hospice.

**The Virtual Hike for Bethell Hospice was generously supported by our dedicated sponsors:**

## Presenting Sponsor

Town of Caledon

## Platinum Sponsors

Access Storage  
Fines Lincoln  
Ledson Investments Inc.  
Meadowvale Cemetery,  
Cremation and Funeral Centres  
In memory of Mary Gurr

## Matching Gift Partner

Scotiabank

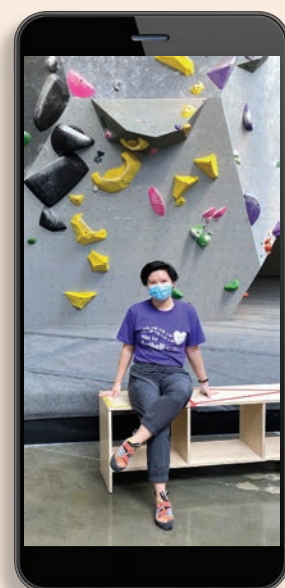
## Gold Sponsors

Benson Steel Limited  
Brampton Brick  
James Dick Construction Ltd.  
Scott Funeral Home –  
Brampton Chapel

## Silver Sponsors

Thomas Carberry Insurance Ltd.  
Toyota Motor Manufacturing Canada Inc.

As well as many Bronze and Route Sponsors.





## Celebration of Light & Love Tree Lighting



**The Celebration of Light & Love Tree Lighting is a time-honoured tradition at Bethell Hospice that pays tribute to the memory of hundreds of individuals. In 2021, we were able to offer both an online and in person experience.**

On the evening of Thursday, December 9th, 2021 Bethell Hospice welcomed over a hundred guests to the annual *Celebrate Light & Love Tree Lighting Ceremony*. Guests were serenaded by the local 'Young at Heart' singers and musicians, as they participated in a candlelit procession to the front of Bethell Hospice. Attendees placed their candles at the base of the trees surrounding the hospice, and the official lights were lit by Bethell Hospice RPN Tiffany Stewart, on behalf of the entire Bethell Hospice care team.



Some of the loved ones remembered were former residents of Bethell Hospice. Some had been helped through our Community Programs. Others did not experience Bethell Hospice's care firsthand, but were remembered by those who believe in the value of Bethell Hospice in our community. All were remembered with love, honour and respect and close to 400 names were read aloud by long-time volunteer Stan Cameron.

Words of thanks were expressed by many who attended the ceremony to honour their loved ones, and through their generosity over \$233,000 was received in support of Bethell Hospice Foundation.

# Bethell Hospice Foundation Donors



**BethellHospice**  
FOUNDATION

**January 1 – December 31, 2021**

**Bethell Hospice Foundation wishes to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.**

## **Visionaries (\$50,000+)**

Linda & David Livingston  
Estate Of Beverley Reid

## **Champions of Care (\$25,000 – \$49,999)**

The Corporation of the Town of Caledon  
The Catherine & Fredrik Eaton Charitable Foundation  
Anne Livingston  
Timothy & Valerie Powell  
Estate of Myrl Wagg

## **Bethell Benefactors (\$10,000 – \$24,999)**

Airlie Foundation, Robin & Robert Ogilvie  
Anonymous  
Caledon Building and Design  
Cambium Farms  
Estate of Edward Conover  
Steve & Shelley Craig  
The Egan Family Foundation  
Fines Ford Lincoln  
Graham Munro Charitable Foundation  
Holiday Market  
Bonnie & Doug Klaassen  
Bob & Julie Laverdure  
Ledson Investments Inc.  
L N Reynolds Co Ltd  
Judy Petursson & John Heppler  
The Waechter Family

## **Leaders (\$5,000 – \$9,999)**

Anonymous  
Mary Pat & Bob Armstrong  
Benson Steel Limited  
Caledon East Foodland – The Joy of Giving  
Ann Carberry  
Cheltenham United Church  
J Rob Collins  
Pat DiBerto  
Vagn Enevoldsen  
Robert & Janet Fines  
Gemini-SRF Power Corporation  
Michelle Gurr  
Healing Cycle Foundation  
Glen & Sherry Judge  
The B Ledson Family  
George P & Bonnie Ledson  
Janine & Jim Livingston  
Roy Livingston  
Barbara & Andrew McIntyre  
Mount Pleasant Group of Cemeteries  
Cathy & George Newhouse

Rotary Club of Brampton Community Charity  
Robert Sarkisian  
Scotiabank  
Lisa Speirs  
John Tesluk

## **Partners (\$2,500 – \$4,999)**

Anonymous  
Bethell Hospice In-House Christmas Market  
Brampton Brick Limited  
Stuart & Elizabeth Birnie  
Ryan Browne  
C3 Canadian Cross Training Club  
Cavalier Transportation Services Inc  
CI Private Wealth  
Nancy Crawford  
Margaret Dickey – Pixie Properties  
Doby Enterprises Inc. – Ann Scheuermann  
Douglas & Margaret Derry  
Downey's Farm Market Ltd  
Facebook Fundraisers – Birthdays, Anniversaries & Events  
Glen Eagle Golf Club  
Glen The Plumber  
Donald & Diana Greer  
Jon Heppenstall  
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Martin & Barbara McCreath  
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Roderick Rice  
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Rock Garden Farms Ltd  
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Scott Funeral Home – Brampton Chapel  
Jane Ann Snyder  
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Ian Stevenson  
Strategic Charitable Giving Foundation  
Jim & Sally Thomson  
Topac Express Inc.  
Valley Chapter #297 O.E.S.  
Katharine Williams  
Elaine Woodward  
XTL Transport Inc



### Supporters (\$1,500 – \$2,499)

10 & 10 Garden Centre  
Anonymous  
Gregory Aziz & Irene Reimanis-Aziz  
Caledon Lions Club Inc  
Casamici Trattoria  
Chinguacousy Lions Club  
Shirley Clarkson-Grice  
CUPE Local 831  
Sarah DeGruchy  
Lynn & Peter Dobson  
Sigrid & Bill Doherty  
Catherine Earle  
Enza & Sam Falzone  
Gagnon Walker Domes Ltd.  
Michael Gagnon Medicine  
Nick & Jill Green  
Dr Wendy Griffin  
John Hall  
James Hepburn  
Jan Simpson Memorial Group Fund  
Vincent Law  
Melodie Mason  
Ian McCallum & Ann Johnson  
Anne McClure  
Eleanor McClure  
The McConnell Family Foundation  
Mary Lynn Nelson  
Terry & Marlene Nelson  
Fran Oussoren  
Palgrave Loyal Orange Lodge #288  
Pamela & Bradley Porter & Family  
RBC Foundation  
Ri-Go Lift Truck Ltd.  
Rotary Club of Brampton – Heart Lake  
David Roth & Ginny Yule  
Don & Robin Rowntree  
John Sanderson  
The Sharpe Way Group at ScotiaMcLeod  
Richard Skinner  
Bruce Stewart  
Murray Stewart  
TER Construction  
Lloyd & Margaret Thompson  
Ray Vanderburgh  
Richard Webster  
Western Building Restoration Ltd  
Wicked Shortbread  
Ann Woodland

### Mentors (\$1,000 – \$1,499)

1337564 Ontario Inc  
Margaret Anderson  
Anonymous  
Armour Insurance Brokers Ltd.  
Backman Family Foundation  
Susanne M Boyce  
The Corporation of the City of Brampton  
Joyce & Kirk Brannon  
John Brophy  
Garnet & Mary Brown  
Kevin & Lisa Brown

Douglas & Patricia Butcher  
Stephanie Anne Carbone  
Charities Aid Foundation of Canada  
Anne Clark  
Helen & John Devins  
Gianmarco Di Luciano  
Wilfrid Dinnick  
John & Mary Ellen Dodds  
George & Henriette Dolak  
Helen & Norman Dunstan  
Kim Eckel  
Fernview Construction Limited  
Fieldgate Developments  
Kathleen M Fitzpatrick  
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Alan Frittenburg  
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Lorna Gibson-Gluck  
David Gough, Motivated Staffing  
Richard & Vera Grabowski  
Susan Graham  
Sydney Harmon  
Jacquelyn Heeney  
High Country United Church Women  
Harold & Patricia Hobson  
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Hudson's Bay Company  
James Dick Construction Ltd.  
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Suzanne Curnoe-Langevin  
Jennifer Latter  
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Gillian Robinette  
Beverly Ryan  
Dave Ryan & Family  
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Navjeet Sangha  
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Bhupinder Sira  
The Sixty Three Foundation  
Matthew Smith  
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Tire Discouter Group  
Toyota Motor Manufacturing Canada Inc  
Lynda Voegtle  
Peter & Janet Volkes  
Donna & Cliff Walters  
Ruth Watson  
John & Janet Wilczynski  
Anne & Bill Wood Sr  
Yusen Logistics

### Endowment Fund Supporters

Estate of Lorna Bethell  
Janet D. Cottrelle Foundation  
Graham Family Foundation  
Estate of Susan Elaine Grange  
Nora Martin – Gift Funds Canada  
Estate of Don Naylor  
TPC Toronto at Osprey Valley –  
Mackenzie Tour, Osprey Valley Open

### Legacy Supporters

Stephanie Axworthy  
Alan Frittenburg  
Amala Jayatilleke  
Dace & Eric Johnson  
Herman Klooster  
Lea-Anne Leavens  
Tim Powell  
Estate of Beverley Jean Reid  
Karen Steen  
Estate of Frederick M. Wagg  
Deirdre Wright

# Bethell Hospice Financial Statements

## Bethell Hospice Statement of Financial Position

For the Year Ended March 31, 2022

	2022		2021	
	Operating Fund	Restricted Fund	2022	2021
<b>ASSETS</b>	\$	\$	\$	\$
<b>Current</b>				
Cash on hand and in bank	326,455	—	326,455	255,651
Temporary investments	5,066	—	5,066	5,538
Accounts receivable	25,894	—	25,894	38,744
Deposits and prepaid expenses	52,954	—	52,954	41,724
	410,369	—	410,369	341,657
<b>Capital Assets</b>	369	3,734,274	3,734,643	3,840,659
	410,738	3,734,274	4,145,012	4,182,316
<b>LIABILITIES</b>				
<b>Current</b>				
Accounts payable and accrued liabilities	87,304	—	87,304	90,140
Government funding repayable	—	—	—	45,512
Bethell Hospice Foundation payable				80
Deferred revenue – Bethell Hospice Foundation	9,500	4,924	14,424	9,831
Deferred revenue – others	100,164	32,822	132,986	142,028
	196,968	37,746	234,714	287,591
<b>Fund Balances</b>				
Restricted funds	—	3,696,528	3,696,528	3,793,416
Unrestricted funds	213,770	—	213,770	101,309
	213,770	3,696,528	3,910,298	3,894,725
	410,738	3,734,274	4,145,012	4,182,316

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.



## Bethell Hospice

### Statement of Operations and Fund Balances

For the Year Ended March 31, 2022

	2022		2021	
	Operating Fund	Restricted Fund	2022	2021
	\$	\$	\$	\$
<b>Revenue</b>				
Bethell Hospice Foundation	603,584	1,323	604,907	745,411
Donations and other revenues	2,973	—	2,973	2,874
Grant funding	2,121,233	7,752	2,128,985	1,781,279
Interest income	35	—	35	35
Special purpose grants	—	—	—	805
	<b>2,727,825</b>	<b>9,075</b>	<b>2,736,900</b>	<b>2,530,404</b>
<b>Expenses</b>				
Client service	51,261	—	51,261	44,221
Communication	24,182	—	24,182	26,255
Community awareness	6,747	—	6,747	11,328
Insurance	19,734	—	19,734	17,807
Occupancy	30,652	—	30,652	28,647
Office and general	82,144	—	82,144	71,942
Printing and stationery	10,472	—	10,472	14,279
Professional and service fees	73,264	—	73,264	63,361
Recruitment, training and recognition	28,671	—	28,671	24,071
Repair and maintenance	43,824	—	43,824	35,706
Travel	784	—	784	1,227
Wages and benefits	2,222,438	—	2,222,438	2,123,544
	<b>2,594,173</b>	<b>—</b>	<b>2,594,173</b>	<b>2,462,388</b>
<b>Excess (Deficiency) of revenue over expenses before amortization</b>	<b>133,652</b>	<b>9,075</b>	<b>142,727</b>	<b>68,016</b>
Amortization of capital assets	53	127,101	127,154	127,656
<b>Excess (Deficiency) of revenue over expenses for the year</b>	<b>133,599</b>	<b>(118,026)</b>	<b>15,573</b>	<b>(59,640)</b>
<b>Transfers between funds</b>				
Capital assets purchased net of deferred revenue received	(21,138)	21,138	—	—
<b>Fund balances, beginning of year</b>	<b>101,309</b>	<b>3,793,416</b>	<b>3,894,725</b>	<b>3,954,365</b>
<b>Fund balances, end of year</b>	<b>213,770</b>	<b>3,696,528</b>	<b>3,910,298</b>	<b>3,894,725</b>

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

# Bethell Hospice Foundation Financial Statements

## Bethell Hospice Foundation Statement of Financial Position

For the Year Ended December 31, 2021

	2021			2020	
	General Fund	Internally Restricted	Externally Restricted	2021 Total	2020 Total
<b>ASSETS</b>	\$	\$	\$	\$	\$
<b>Current</b>					
Cash	528,759	9,312	66,455	604,526	495,437
Short-term investments	—	88,005	—	88,005	759,027
Accounts receivable	69,293	767	1,956	72,016	259,273
Prepaid expenses	1,490	—	—	1,490	3,223
Interfund loans	24,776	941,285	(966,061)	—	—
	624,318	1,039,369	(897,650)	766,037	1,516,960
<b>Long-term investments</b>	—	1,101,554	2,617,772	3,719,326	2,480,212
<b>Capital assets</b>	168	—	—	168	504
	624,486	2,140,923	1,720,122	4,485,531	3,997,676
<b>LIABILITIES AND FUND BALANCES</b>					
<b>Current</b>					
Accounts payable and accrued liabilities	52,943	711	1,487	55,141	62,163
Deferred contributions	68,067	—	—	68,067	—
	121,010	711	1,487	123,208	62,163
<b>Long-term debt</b>	30,000	—	—	30,000	28,582
	151,010	711	1,487	153,208	90,745
<b>Fund Balances</b>					
Externally restricted	—	—	1,718,635	1,718,635	1,507,243
Internally restricted	—	2,140,212	—	2,140,212	2,399,688
Unrestricted	473,476	—	—	473,476	—
	473,476	2,140,212	1,718,635	4,332,323	3,906,931
	624,486	2,140,923	1,720,122	4,485,531	3,997,676

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.



## Bethell Hospice Foundation

### Statement of Operations

For the Year Ended December 31, 2021

	2021				2020			
	General Fund	Internally Restricted	Externally Restricted	2021 Total	General Fund	Internally Restricted	Externally Restricted	2020 Total
	\$	\$	\$	\$	\$	\$	\$	\$
<b>Revenues</b>								
Grant/subsidy revenue	112,874	—	—	112,874	125,018	—	—	125,018
Donations and fundraising	1,390,919	—	—	1,390,919	1,399,577	—	—	1,399,577
Investment Income	—	25,151	52,622	77,773	—	25,872	61,473	87,345
Other	280	—	—	280	453	—	—	453
Gain (loss) on disposal of investments	—	6,751	62,467	69,218	—	(280)	36,375	36,095
	<b>1,504,073</b>	<b>31,902</b>	<b>115,089</b>	<b>1,651,064</b>	<b>1,525,048</b>	<b>25,592</b>	<b>97,848</b>	<b>1,648,488</b>
<b>Expenses</b>								
Amortization of capital assets	336	—	—	336	636	—	—	636
Bank charges	24,494	—	—	24,494	19,982	—	—	19,982
Fundraising	170,886	—	—	170,886	112,965	—	—	112,965
Insurance	1,437	—	—	1,437	1,186	—	—	1,186
Office	59,578	9,511	17,095	86,184	65,338	8,277	14,506	88,121
Professional fees	35,514	—	—	35,514	15,022	—	—	15,022
Sub-contracts	21,694	—	—	21,694	—	—	—	—
Wages and benefits	417,328	—	—	417,328	472,068	—	—	472,068
	<b>731,267</b>	<b>9,511</b>	<b>17,095</b>	<b>757,873</b>	<b>687,197</b>	<b>8,277</b>	<b>14,506</b>	<b>709,980</b>
<b>Excess of revenues over expenses before donations and change in fair value of investments</b>	<b>772,806</b>	<b>22,391</b>	<b>97,994</b>	<b>893,191</b>	<b>837,851</b>	<b>17,315</b>	<b>83,342</b>	<b>938,508</b>
<b>Donations</b>	<b>(829,433)</b>	<b>—</b>	<b>—</b>	<b>(829,433)</b>	<b>(779,999)</b>	<b>—</b>	<b>—</b>	<b>(779,999)</b>
<b>Excess of revenues over expenses (expenses over revenues) before unrealized gain (loss) on investments</b>	<b>(56,627)</b>	<b>22,391</b>	<b>97,994</b>	<b>63,758</b>	<b>57,852</b>	<b>17,315</b>	<b>83,342</b>	<b>158,509</b>
<b>Unrealized gain (loss) on investments</b>	<b>—</b>	<b>(45,296)</b>	<b>406,930</b>	<b>361,634</b>	<b>—</b>	<b>31,065</b>	<b>(4,483)</b>	<b>26,582</b>
<b>Excess of revenues over expenses (expenses over revenues)</b>	<b>(56,627)</b>	<b>(22,905)</b>	<b>504,924</b>	<b>425,392</b>	<b>57,852</b>	<b>48,380</b>	<b>78,859</b>	<b>185,091</b>

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

# Service Awards & Distinctions

## B E T H E L L H O S P I C E

### Neil Morris

*Maintenance*

#### Recipient of the Town of Caledon Community Champion Award

Volunteer Service Awards recognize Caledon residents whose efforts have made significant impact towards the development and advancement of recreational sports, arts and culture, environmental leadership or community and social services.

### Bruce Stewart

*Resident Support*

#### Recipient of the Hospice Palliative Care - June Callwood Award

Recipient of the June Callwood Circle of Outstanding Volunteers, Hospice Palliative Care Ontario.

### Karen Rammage

*Personal Support Worker (PSW)*

#### Recipient of the Debbie Davis Outstanding Achievement Award, Bethell Hospice

Presented to an individual who has made a difference to Bethell Hospice, and the many team members who are focused on providing excellent end-of-life care.

### Colleen Weatherseed

*Community Home Visit*

#### Nominated for the Volunteer MBC Helping Hands Award

Presented to a volunteer who has demonstrated exemplary commitment and a passion for helping others.

### Tony Smith

*Kitchen*

#### Nominated for the Senior of the Year, Town of Caledon

The Senior of the Year award is presented annually by the Town of Caledon to recognize an outstanding senior who, enriches the social, cultural, or civic life of the community.

### Recipients of COVID-19 Star Awards, Volunteer MBC

**Jan Costain** – Kitchen

**Bill D'Silva** – Reception

**Luyse Groulx** – Landscape Committee

**Lisa Speirs** – Resident Support

**Karen Steen** – Reception, Fundraising

### Distinguished Staff Service Award for 5 Years

**Andrea Chiefari** – Registered Practical Nurse (RPN)

**Michele Keeler** – Quality Assurance and Executive Administrator

**Barb Reynolds** – Kitchen Coordinator

**Tiffany Stewart** – Registered Practical Nurse (RPN)

### Distinguished Volunteer Service Awards for 20 Years

**Judy Parks** – Reception, Community in-home visit, Fundraising

### Distinguished Volunteer Service Awards for 15 Years

**Jim Metson** – Resident Support, Complementary Therapy

### Distinguished Volunteer Service Awards for 10 Years

**Susanne McRoberts** – Landscape Committee

### Distinguished Volunteer Service Awards for 5 Years

**Michael Coupland** – Reception, Resident Support

**Ann De Carolis** – Resident Support

**Lynn Dobson** – Board of Directors, Garden

**Yessicka Liznick** – Garden, Resident Support

**Robert Mansbridge** – Resident Support, Reception

**Wendy Marshall** – Resident Support

**Helen Mason** – Kitchen, Garden

**Melodie Mason** – Board of Directors

**Judy McMartin** – Kitchen, Fundraising and Garden

**John Palmer** – Reception, Board of Directors, Landscape Committee

**Robert Reeve** – Kitchen and Resident Support

**Karen Steen** – Reception, Community Program, Fundraising

## B E T H E L L H O S P I C E F O U N D A T I O N

### The Powell Family

*Lorna Bethell Legacy Award, Bethell Hospice Foundation*

Presented to an individual, family or organization that has made an outstanding contribution to the ongoing development and sustainability of Bethell Hospice.

### Mocon Greenhouses

**Jim & Luisa Mocon**

*Elizabeth Birnie Leadership Award, Bethell Hospice Foundation*

Presented to an individual or organization that has demonstrated outstanding leadership and contribution to Bethell Hospice Foundation in promoting and raising funds.

BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT





“I feel grateful to work with such skilled and compassionate team members. Every day they inspire me to continue to provide excellent care and teach me something new. The people I serve are my inspirational teachers about human resilience, strength, vulnerability and the power of community.”

**LOUISE SALLESE, BScN, MDiv**  
PSYCHOSOCIAL SPIRITUAL CARE COORDINATOR

“My husband, Joe, was diagnosed with ALS in February 2020. I soon realized that navigating this emotional gauntlet was something I could not face on my own and was referred to Natalie Talma at Bethell Hospice for support. Natalie was kind and compassionate and always took the time to listen. She knew exactly what to say to ease the pain and sadness. Dealing with a terminal illness is never easy but having experts like those at Bethell Hospice to lead the way is a priceless gift.”

**JANICE RALBOSKY**  
COMMUNITY CLIENT

**C O N T A C T U S**

**Bethell Hospice**

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*Bethell Hospice Charitable Registration #14003 8167 RR0001*

*Bethell Hospice Foundation Charitable Registration # 82636 7948 RR0001*

*Bethell Hospice programs and services are partially funded through the Ontario Ministry of Health.*

*In addition, Bethell Hospice Foundation must raise at least \$1,500,000 each year to bridge the funding gap.*



**BethellHospice**



**BethellHospice**  
FOUNDATION

**To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate securely online at [foundation.bethellhospice.org](http://foundation.bethellhospice.org)**

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