

Annual Report

BETHELL HOSPICE | APRIL 1, 2018 – MARCH 31, 2019

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2018 – DECEMBER 31, 2018



BethellHospice



BethellHospice
FOUNDATION



Here when you need us



BethellHospice

**Bethell Hospice
Board of Directors**

Chris Cummins – Vice Chair
Lynn Dobson – Chair
Bonnie Grogan – Director
Muneerah Kanji – Director
Kyle Kroeker – Treasurer
Melodie Mason – Director
Gagandeep Singh – Director
Sandra Starr – Director
Tiffany Stewart – Secretary

During this fiscal year, Debbie Davis,
Veronica Hall and Mike Mecredy
retired from our Board.

We wish them the very best.



**BethellHospice
FOUNDATION**

**Bethell Hospice Foundation
Board of Directors**

Robert Fines – Director
Al Frittenburg – Vice Chair
Barb Gough – Secretary
Syd Harmon – Director
Stephanie Lockhart – Director
Danila Maric – Director
Lori O'Hara-Hoke – Chair
Yvonne Parker – Director
Tim Powell – Treasurer
John Sanderson – Director

During 2018, Mike Chapman and
J. Rob Collins retired from the Board.

Both are sincerely missed.



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*“Words cannot express how grateful my family and I are for
the kind and compassionate care of our Mechy (and us)...
The warmth of your smiles always encouraged us,
and your exceptional care is second to none...
To all the remarkable people at Bethell Hospice,
my family and I will be forever grateful,
and we will never forget.”*

PETER HENDRIKX

IN MEMORY OF MECHELINA HENDRIKX

A Message from Bethell Hospice Foundation



Thanks to the generosity of our donors, sponsors and volunteers, Bethell Hospice Foundation had our most successful year ever in 2018, raising over \$1,400,000 in support of Bethell Hospice.

In 2018, our Hike for Bethell Hospice matched last year's outstanding result of \$163,000, maintaining its distinction as the third largest hospice fundraising hike in Canada. Our *Celebrate Light & Love* Tree Lighting had its most successful year ever, raising over \$172,000 in support of Bethell Hospice.

Our community partners and fundraising event organizers continued their strong support of Bethell Hospice Foundation. More than 50 unique fundraising events were organized in the community to benefit Bethell Hospice, and over 40 separate community groups and associations provided donations to help fund operations.





Government funding alone covers only the direct care medical staffing costs at Bethell Hospice. Every other cost – from food and medication to the residential hospice building itself – is funded directly from donations. Your strong belief in the importance of Bethell Hospice in our community is truly an inspiration.

Your commitment helps to keep the doors of Bethell Hospice open, and provides personalized palliative care at **no charge** to residents, community clients or their families.



Thank you – your support makes the work of Bethell Hospice possible.



Lori O'Hara-Hoke
Board Chair
Bethell Hospice Foundation



Jeannette Vanden Heuvel
Executive Director
Bethell Hospice Foundation

A Message from Bethell Hospice

We believe that what makes Bethell Hospice a special place is the people. Our employees and volunteers are our greatest assets.



Our team repeatedly goes 'above and beyond' to ensure that the experience for our residents, community clients and their families is the best it can be. Just a few examples that come to mind were the moving 2018 Remembrance Day ceremony, and the dedication of our kitchen volunteers to ensure that families and guests were treated to holiday dinners on special occasions.

As a Board and Leadership Team, we placed particular emphasis this year on recognizing and supporting our exceptional team.

One of the mechanisms used to obtain employee feedback was our confidential Employee Survey. Through this survey, our employees told us that:

- patient-centric service is a top priority at Bethell Hospice
- their jobs provide them with a sense of personal accomplishment
- Bethell Hospice clients and their families are placed at the heart of everything we do
- they are proud to tell others that they work at Bethell Hospice

The survey also helped identify some focus areas for the future, such as enhancing our employee performance system and providing opportunities for professional development. We have recently added a Human Resources Manager to our team who will address these areas, and work with employees, volunteers and leadership to enhance our team's experience at Bethell Hospice.





This year, we launched a program through which staff can apply for funding to support their professional learning objectives. For the second year, staff and volunteers were also offered the opportunity to participate in pro-bono coaching sessions. Five team members took advantage of this offering, engaging one-on-one with certified coaches for personal and professional development. Feedback from participants in the program was extremely positive. 100% of participants would sign up for additional coaching and would definitely recommend coaching to a friend.

Our Medical Director, Dr. Michael Gagnon, provided *Learning Essential Approaches to Palliative Care (LEAP)* training, a 2-day course for healthcare professionals who care for patients with life-limiting illnesses. During our annual Staff and Volunteer Training Days, our team learned how medical cannabis can be used for people facing multiple health issues. A guest speaker also encouraged us to ‘Forever Recognize Others’ Greatness’ (*FROG*), using compliments and recognition to build strong teams. Throughout the year, our Lunch & Learn sessions for staff and volunteers covered topics including Social Engineering, Motivational Interviewing, and Patient-Focused Visits.

Thank you to our staff, volunteers, Bethell Hospice Foundation, community partners, and other funders for your tremendous support. Your energy and dedication allow Bethell Hospice to continue to offer exemplary hospice care to our community.



Lynn Dobson
Board Chair
Bethell Hospice



Debbie Davis
Interim Executive Director
Bethell Hospice

Bethell Hospice Highlights 2018–2019



Community Program

In 2018-2019, Bethell Hospice Social Workers served 466 clients, providing 696 individual interactions. Our Psychosocial Spiritual Care Coordinators provided palliative and bereavement care to 545 clients, providing 1865 individual interactions. We facilitated 15 Adult and Children's Bereavement Support Groups throughout the year.

Our Art Therapy sessions for children, offered in conjunction with our Adult Bereavement Support Groups, encouraged children to use art to share their feelings. In addition to receiving direct support from a member of our Social Work team, the children's art provided avenues to open communication with parents and guardians, allowing them to gain additional insight into their child's emotional journey.



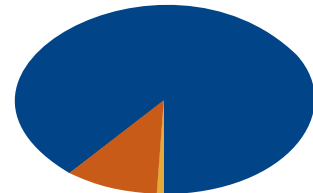
Bethell Hospice partnered with Hospice Dufferin, Heart House Hospice, and the Children and Youth Grief Network to distribute toolkits and handbooks on grief and bereavement to all schools within our catchment area, with an objective to ensure that administrators are aware of services that are available to children dealing with loss.

Residential Care Program

Bethell Hospice welcomed 141 residents in 2018-2019, with an average occupancy rate of 81.4%. Our residents' average length of stay was 20 days. We purposefully and thoughtfully focus on admitting individuals who have the greatest need for hospice palliative care during their life-limiting illness.

Residential Care Program, Age of Clients Served

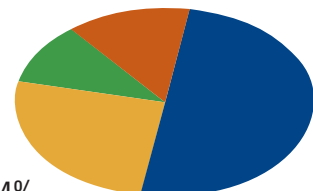
- Over 65: 86%
- 41–64: 12%
- Under 40: 2%



Music Therapy in palliative care aims to maintain or improve the quality of life, with the objectives of symptom management, improved regulation of emotions and the enhancement of communication and spiritual experiences. Each Saturday, a music therapist worked with residents and their families to reconnect to the music and instruments that resonated with them throughout their lives.

Residential Care Program, Referrals by Geographic Region

- Brampton: 49%
- Caledon: 15%
- Dufferin: 12%
- Surrounding Communities: 24%





Volunteer Program

Our volunteers are integral to the experiences of our Bethell Hospice residents and community clients. In 2018-19, we hosted 18 introductory volunteer training sessions, and currently have 177 volunteers actively supporting Bethell Hospice. This year, our volunteers contributed more than 17,000 hours to the organization, the equivalent of 8.75 full time employees.

- 92% of our volunteers agree or strongly agree that their volunteer work at Bethell Hospice has made a difference in their life
- 99% would recommend volunteering at Bethell Hospice to a friend

Outreach to the South Asian Community

This year, Bethell Hospice continued our ongoing initiatives to engage with the South Asian community and to understand their needs relative to palliative care. We partnered with CANES Community Care and Ismaili Community to educate groups on how Bethell Hospice supports religious, spiritual and ethnic beliefs. Six focus groups, with over 250 attendees, were facilitated by Bethell Hospice staff and volunteers, speaking Punjabi, Gujarati, Urdu and Hindi. We used a customized presentation to start conversations on palliative care, advance care planning and bereavement, using a storytelling approach that engaged the audience. We shared how Bethell Hospice supports our South Asian residents through our diversity wall, religious prayer books and scriptures, multi-language program brochures, and professional development about multi-faith and end-of-life practices. In addition to providing education to the participants, some of the attendees chose to become Bethell Hospice volunteers.

Our Social Work staff and volunteers presented the results of this community outreach program at the 2019 Hospice Palliative Care Ontario Conference, sharing with others who work in hospice palliative care.



Bethell Hospice Foundation Donors

January 1 – December 31, 2018

Bethell Hospice Foundation wishes to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.

Visionaries (\$50,000+)

Diamond in the Hills Fashion Show
Estate of Susan Elaine Grange
Janet D. Cottrelle Foundation
Anne Livingston
Estate of Don Naylor

Champions of Care (\$25,000 – \$49,999)

Bethell Hospice Christmas Bazaar
Brampton Flight Centre – Light Up the Runway
Dawna Hunt Memorial Golf Tournament

Bethell Benefactors (\$10,000 – \$24,999)

Airlie Foundation – Robin & Robert Ogilvie
Stuart & Elizabeth Birnie
Caledon Women's Hockey League – Udder Tournament
Contendo Inc.
Estate of Karl Heinz Diesing
The Egan Family Foundation
Fines Lincoln Sales & Service – McMichael: The Luxury
of Lincoln Meets The Art of Canada
Alan Frittenburg
Glen Eagle Charity Classic Golf Tournament
Healing Cycle Ride
Hockley Valley Resort – Girls' Night Out
Ledson Properties Inc.
Meadowvale Cemetery, Cremation and Funeral Centres
& The Simple Alternative Funeral Centres Mississauga
Merkley Design
Osprey Valley Golf
Timothy & Valerie Powell
The Waechter Family

Leaders (\$5,000 – \$9,999)

310 Running – Don Olson Classic
3Macs – A Division of Raymond James –
David MacDougall & Bart MacDougall
Lucy Boguski
Brampton Brick Limited
Cheltenham United Church
Chinguacousy Lions Club
J. Rob Collins
Bill Craughwell
Graham Munro Charitable Foundation
Hearts for Bethell Hospice
IPC Dream Team – Healing Cycle Ride
Hilda, Marvin & Brian Lenstra
The Lloyd Carr-Harris Foundation
Stephanie Lockhart – Scotia Wealth Management
Ministry of Citizenship and Immigration
Gilbert Moreau
Cathy & George Newhouse
Robin & Robert Ogilvie
Relamping Services Canada Limited
Rotary Club of Brampton
Royal Bank of Canada

Scotiabank – Bramalea & Mayfield Branch
Scotiabank – Head Office
Scotiabank – Main Branch Brampton
Cheryl Smits
John Tesluk
Thomas Carberry Insurance Ltd.
Waechtco Holdings
Warren's Waterless Printing
Gordon & Peggy Anne Wilson

Partners (\$2,500 – \$4,999)

Automation Associates Inc.
Kathie & Mike Bennett
Benson Steel Limited
BMO Bank of Montreal
Cavalier Transportation Services Inc.
Team Cockburn – Healing Cycle Ride
Edward Conover
Cooksville Tire Ltd.
Nancy Crawford
Cycle for Bethell Hospice Team – Healing Cycle Ride
Dawna Hunt Memorial Softball Tournament
Domenic De Luca
Dufferin Board of Trade
Fines Ford Lincoln
Robert Fines
Dr. Michael Gagnon
Hit 4 Bethell Hospice Baseball Tournament
Otti Jedan
Jennifer Cooper Memorial Golf Tournament
Kinetico Water Systems – Philip Adsetts
Knights of Columbus Council 14749
Lea-Anne Leavens
Brian Ledson & Rhonda French-Ledson
Anshul Nanda
Nick & Ria Schaafsma Foundation
Cheryl Onofrio
Palgrave Loyal Orange Lodge 288
Pete Paterson Photography
Judy Petursson & John Heppler
Nora Preising
RBC Foundation
Thomas Reilly
Rock Garden Farms
Rotary Club of Bolton Charitable Trust
Rotary Club of Brampton – Heart Lake
David Roth & Ginny Yule
Scott Funeral Home – Brampton Chapel
Alex Spasov
Spirit Horse Reiki Meditation Evenings
The Stafford Family
Ruth Watson
Richard Webster
Women Supporting Women, Brampton Chapter –
Girls' Night Out Pyjama Party
Julie Wood & Robert Laverdure



Supporters (\$1,500 – \$2,499)

9140-9748 Quebec Inc.
 Lenore Armstrong
 Gregory Aziz & Irene Reimanis-Aziz
 Sokhbinder & Anna Bhoohe
 Tricia Cain
 Caledon Lions Club & Brampton
 Village Lions Club – Fish Fry
 Cornerstone Marble and Granite Ltd.
 Douglas & Margaret Derry
 Lynn & Peter Dobson
 Doby Enterprises Inc.
 Catherine Earle
 Richard Felix
 Glen The Plumber
 Donald & Diana Greer
 Charles Hooker
 Shanil M. & Amala Jayatilleke
 Swarn Singh Kahlon
 John & Donna Kerfoot
 Knights of Columbus 4973
 Gloria Wai Yee Lau
 Stephanie Lockhart
 Michelin Morton Memorial Golf
 Tournament
 Jamie Mitchell
 Mono Mills Firefighters Association
 Helen Mulligan
 Mary Nelson
 Lori & Paul O'Hara-Hoke
 Sharon Olesen & John Varnell
 Palgrave Firefighters Association
 Bernice Parish
 The Polar Foundation
 Ri-Go Lift Truck Ltd.
 Riverdale Fitness Mill – Stuff a
 Stocking Event
 Rogers Communications Canada Inc.
 Joy Rounding
 Royal Canadian Legion Branch 609
 Saint Elizabeth Foundation
 Samsung Electronics Canada Inc.
 Anita, Meghan & Kaitlyn Schenk-
 Craughwell
 Anthony Shields
 Richard Skinner
 Becky Smith
 Harvey & Jane Ann Snyder
 Spirit Tree Estate Cidery – Wassailing
 Family Day
 St. Michael Catholic Secondary
 School
 Ian Stevenson
 Yale Industrial Trucks Inc.

Mentors (\$1,000 – \$1,499)

Aecon Construction and Materials
 Limited
 Ankit & Krisman Ahuja
 David Anderson
 Armour Insurance Brokers Ltd.
 Patricia Barker
 Robert Barnes
 Thomas & Sandra Baskerville
 Rebecca Birmingham
 Tom Blaney
 Brannon Steel
 John Brophy
 Caledon 410 Developments Limited
 Caledon Cruisers Car Club
 Ann Carberry
 The Corporation of the Town of
 Caledon
 Lisa Coulman
 Paint Nite in Memory of Jessica
 Coupland
 Michael & Becky Coupland
 William & Mary Craughwell
 Karen & Robert Currie
 Sarah DeGruchy
 Hamish Doughty
 Downey's Farm Market Ltd.
 Egan Funeral Home
 Fernview Construction Limited
 April Ferri
 Eleanor Gallagher
 Laurie Gallant
 Lorna Gibson-Gluck
 Amarpreet Grewal
 Dr. Wendy Griffin
 Alexander Gunn
 Robert Hebden
 Jacquelyn Heeney
 Peter Hendriks
 Christiane & Georg Hennig
 Immanuel Christian Reformed
 Church of Brampton
 Inglewood United Church
 Islington Sportsmen's Club
 Incorporated
 Werner Jabs
 James Dick Construction Ltd.
 Betty Keating
 Linda Kent
 Michael & Lynda Kerfoot
 Kevin Walker Memorial Baseball
 Tournament
 Kinsmen Club of Bolton
 David Lau
 Hollie Lau

Howard Lau
 Mary Lau
 Stephanie Lockhart & Horst Tim –
 Octoberfest Party
 Steve Macaulay
 Robert & Cheryl Magee
 Manulife Financial
 Jefferson & Sally Mappin
 Nora Martin
 Eleanor McClure
 John McCracken
 Martin & Barbara McCreath
 Morrissey Monaghan
 Northbridge Financial Corporation
 Isobel Orr
 Patricia Orr
 Peter Parkinson
 Roger Presgrave
 Carolyn & Harold Reiter
 Rowland Investments & Insurance Inc. –
 40th Anniversary
 Royal Containers Ltd.
 Saint Elizabeth Healthcare
 Estate of Grace E. Sanderson
 Kasia Seydegart & George Spears
 Shop for a Cause – Mojgan Schmalenberg
 & Maureen Eberly
 Jack Smits
 Lisa Speirs
 Murray & Marnie Stewart
 Robert Strain
 Studio 49, Georgetown
 Margaret Sugg
 Jane & Gordon Thompson
 Lloyd & Margaret Thompson
 Darryl Thomson
 Susan Tiffin
 Trailcon Leasing Inc.
 Lynda Voegtle
 Katherine Vyse
 Anneliese Walsh
 Donna & Cliff Walters
 Ward Funeral Home – Brampton &
 Woodbridge Chapels
 Katharine Williams
 Margaret Wyton

Legacy Supporters

Amala Jayatilleke
 Dace & Eric Johnson
 Herman Klooster
 Lea-Anne Leavens
 Tim Powell
 Dierdre Wright
 and Anonymous Donors

Hike for Bethell Hospice



Over 400 community-minded individuals gathered in Inglewood on Sunday, May 6 at the 8th annual Hike for Bethell Hospice. The event raised \$163,000, equaling last year's record-setting total.

Participants hiked an accessible 5K route along the Caledon Trailway, filled the memory board with photos and remembrances of friends and family members, received commemorative hike t-shirts, enjoyed a delicious barbecue lunch prepared by the Caledon Lions Club, and bid on a great range of silent auction items donated by local businesses.

Thank you to all our sponsors, donors, participants and volunteers for your tremendous enthusiasm and support.

The Hike for Bethell Hospice was generously supported by:

Presenting Sponsor

Meadowvale Cemetery, Cremation and Funeral Centres & The Simple Alternative Funeral Centres Mississauga

Platinum Sponsors

David & Bart MacDougall – Senior Vice Presidents of 3MACs – A Division of Raymond James; Brampton Brick Limited; Ledson Properties Inc.; Osprey Valley Golf Foundation – Osprey Helps

Gift Matching Partner

Scotiabank – Main Branch Brampton

Gold Sponsors

Benson Steel Limited; Graham Munro Charitable Foundation; Scott Funeral Home – Brampton Chapel; Rotary Club of Bolton

Silver Sponsors

Armour Insurance Brokers Ltd.; Cavalier Transportation Services Inc.; Egan Funeral Home; James Dick Construction Limited; Rotary Club of Brampton; Thomas Carberry Insurance Ltd.; Ward Funeral Home – Brampton & Woodbridge Chapels



Bethell Hospice Foundation Benefits from Osprey Valley Open



In the summer of 2018, Osprey Valley became the first-ever GTA golf course to host an official Mackenzie Tour – PGA Tour Canada event.

The 2018 Osprey Valley Open took place from July 19 – 22, with Tyler McCumber taking home the trophy with his first PGA Tour Canada victory.



Each stop on the Tour designates local charitable recipients, and the Osprey Valley Open selected Bethell Hospice Foundation (along with two other local charities) to benefit from the tournament's philanthropy. Through the establishment of a Charitable Community Trust, with an inaugural amount of \$50,000, the Osprey Valley Open will provide ongoing endowments to each organization. Endowments provide crucial funding for the future, and this gift will ensure that Bethell Hospice remains a strong and vibrant part of our community fabric in the years to come.

Thank you to everyone at Osprey Valley for your belief in the importance of palliative care in our community.



2018 Community Partners & Fundraising Event Organizers

Your support helps to keep the doors of Bethell Hospice open, and all programs and services available at no charge.

Thank you all.



DON OLSON CLASSIC

310 Running

Don Olson Classic

Airport Pizza

Customer Collection

Ballinafad United Church Women

Kathie & Mike Bennett

Renewal of Vows

Bethell Hospice Christmas Bazaar



CHRISTMAS BAZAAR

Bethell Hospice Volunteer Landscape Committee

Photography Sales

Bolton Old Timers' Hockey League

Bolton Travelling Bridge Group

Lynne Boyd

Fundraiser in memory of Manuel Reis

Brampton Curling Club

Spirit Tree Spiel



LIGHT UP THE RUNWAY

Brampton Flight Centre

Light Up the Runway

Brampton Funeral Home

Candlelight Service

Brampton Gospel Hall

Brampton ODD Fellows & Rebekahs I.O.O.F.

Brampton Village Lions Club

Fish Fry

Caledon Cruisers Car Club

Caledon Fair Board

Hall Exhibits

Caledon Lions Club

Fish Fry

Caledon Senior Men's Hockey League

Caledon Ski Club

Winter Raffle

Caledon Women's Hockey League

Udder Tournament

Canadian Reformed School Society,

Dufferin Area Christian School

School Musical

Cavalier Transportation Services

Employee Golf Tournament

Caven Presbyterian Church, Bolton

Cheltenham United Church

Chinguacousy Lions Club

Team Cockburn

Healing Cycle Ride



HEALING CYCLE RIDE

Community Women's Circle, Caledon East

Breakfast & Auction

Michael & Becky Coupland

Paint Nite in memory of Jessica Coupland

Credit Valley Conservation

Gardening Blitz

Cycle for Bethell Hospice Team

Healing Cycle Ride

Dawna Hunt Memorial Golf Tournament

Marilyn & Debbie Hunt



DAWNA HUNT MEMORIAL GOLF

Dawna Hunt Memorial Softball Tournament

Shirley Horsley

Delta Gamma Master Chapter, Orangeville



DIAMOND IN THE HILLS FASHION SHOW

Diamond in the Hills Fashion Show

Bonnie Ledson, Marj Dennis, Debbie Glover & Judy Petursson

Downey's Farm Market Ltd.

25th Anniversary Celebration

DUCA

DUgood Community Fund

Dufferin Board of Trade

Golf Tournament

Faith Fellowship Church of Dufferin County

Fines Lincoln Sales & Service

McMichael: The Luxury of Lincoln Meets the Art of Canada



McMICHAEL: THE LUXURY OF LINCOLN MEETS THE ART OF CANADA



GLEN EAGLE CHARITY CLASSIC

Glen Eagle Charity Classic Golf Tournament

Grand Saugeen Chapter and Heritage Club

GR8 Friends

Hearts for Bethell Hospice

Tricia, Jem & Shirley Cain & Joy Rounding

High Country United Church Women, Camilla

Hockley Meadows Farm

Hockley Valley Resort

Girls' Night Out



HOCKLEY VALLEY RESORT GIRLS' NIGHT OUT

Huttonville Lions Club

Immanuel Christian Reformed Church, Brampton

Inglewood Firefighters Association

Pancake Breakfast

Inglewood United Church

I.O.O.F. Maple Leaf Lodge #57, Orangeville

IPC Dream Team

Healing Cycle Ride

Islington Sportsmen's Club Incorporated

Golf Tournament

Carole Jones

Christmas in July

Kinsmen Club of Bolton

Knights of Columbus 4973

Bingo Event

Knights of Columbus Council 8851

Knights of Columbus Council 14749

Knights of Columbus, Father Henk van den Berg Council 10614

Knox United Church, Caledon Village

Stephanie Lockhart & Horst Tim

Octoberfest Party

Mayfield United Church, Caledon

Mono Mills Firefighters Association

Pancake Breakfast

Neil Morris

Apple Jelly Sales

Glenn Morton

Golf Tournament in memory of Michelin Morton

Laurie Naughton

Baseball Tournament in memory of Kevin Walker

Cheryl Onofrio

Jennifer Cooper Memorial Golf Tournament

Orangeville Insurance Staff

Osprey Valley Golf

Mackenzie Tour – Osprey Valley Open



OSPREY VALLEY OPEN



PALGRAVE FIREFIGHTERS ASSOCIATION PANCAKE BREAKFAST

Palgrave Firefighters Association
Pancake Breakfast

Palgrave Loyal Orange Lodge 288

Palgrave United Church

Riverdale Fitness Mill
Stuff A Stocking Event

Rock Garden Farms
30th Anniversary Plant Sale



ROCK GARDEN FARMS PLANT SALE

Rosedale Village Book Club, Brampton

Rotary Club of Bolton

Rotary Club of Brampton

Rotary Club of Brampton – Heart Lake

Rotary Club of Palgrave

Royal Bank of Canada, Brampton Branches
Bethell Hospice Gardening Blitz

Royal Canadian Legion Branch 15, Ladies Auxiliary

Royal Canadian Legion Branch 609, Brampton

Mojgan Schmalenberg & Maureen Eberly
Shop for a Cause Clothing Sale

Charlene Simpson
Hit for Bethell Hospice Baseball Tournament in memory of William W. Simpson

Lisa Speirs
Bake Sale

Spirit Horse Reiki
Meditation Evenings

Spirit Tree Estate Cidery
Wassailing Family Day

St. Alban's Anglican Church, Grand Valley

St. Alban's Church, Georgetown

St. Bartholomew's United Church, Brampton

St. Michael Catholic Secondary School

Tecumseh Shrine Club

Town of Caledon
Dress Down Days

Trailcon Leasing Inc.
Golf Tournament

Trinity United Church Women, Grand Valley

West Gate Lodge #734 A.F. & A.M., Streetsville

Women Supporting Women, Brampton Chapter
Girls' Night Out Pyjama Party

Hope Young
Dance in Memory of Robert 'Croc' Young

Bethell Hospice Financial Statements

Bethell Hospice Statement of Financial Position

For the Year Ended March 31, 2019

	2019		2018	
	Operating Fund	Restricted Fund	2019	2018
ASSETS	\$	\$	\$	\$
Current				
Cash on hand and in bank	172,598	—	172,598	264,555
Temporary investments	61,017	—	61,017	489
Accounts receivable	149,523	—	149,523	203,986
Deposits and prepaid expenses	18,050	—	18,050	14,203
	401,188	—	401,188	483,233
Capital Assets	728	4,073,823	4,074,551	4,205,233
	401,916	4,073,823	4,475,739	4,688,466
LIABILITIES				
Current				
Accounts payable and accrued liabilities	98,249	—	98,249	76,534
Government remittances payable	—	—	—	33,122
Deferred revenue	107,994	60,079	168,073	176,815
	206,243	60,079	266,322	286,471
COMMITMENTS				
Fund Balances				
Restricted funds	—	4,013,744	4,013,744	4,133,571
Internally restricted funds	27,228	—	27,228	64,560
Unrestricted funds	168,445	—	168,445	203,864
	195,673	4,013,744	4,209,417	4,401,995
	401,916	4,073,823	4,475,739	4,688,466

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.



Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2019

	2019			2018	
	Operating Fund	Reserve for Major Repairs and Replacement	Restricted Fund	2019	2018
	\$	\$	\$	\$	\$
Revenue					
Bethell Hospice Foundation	713,295	—	—	713,295	733,602
Donations and other revenues	9,040	—	—	9,040	7,072
Grant funding	1,419,802	—	9,752	1,429,554	1,401,447
Interest income	527	—	—	527	—
Special purpose grants	8,898	—	—	8,898	2,940
	2,151,562	—	9,752	2,161,314	2,145,061
Expenses					
Accreditation	—	—	—	—	502
Client service	132,233	—	—	132,233	36,566
Communication	29,096	—	—	29,096	25,341
Community awareness	3,934	—	—	3,934	4,626
Insurance	12,952	—	—	12,952	12,524
Occupancy	42,751	—	—	42,751	41,942
Office and general	43,978	—	—	43,978	44,775
Printing and stationery	16,816	—	—	16,816	12,880
Professional and service fees	89,216	—	—	89,216	70,287
Recruitment and resources training and recognition	37,490	—	—	37,490	20,928
Repair and maintenance	53,619	—	—	53,619	34,312
Travel	12,528	—	—	12,528	11,352
Wages and benefits	1,711,265	—	—	1,711,265	1,705,962
	2,185,878	—	—	2,185,878	2,021,997
Excess (deficiency) of revenue over expenses before amortization	(34,316)	—	9,752	(24,564)	123,064
Amortization of capital assets	1,103	—	166,911	168,014	164,497
Deficiency of revenue over expenses for the year	(35,419)	—	(157,159)	(192,578)	(41,433)
Transfers between funds					
Capital assets purchased net of deferred revenue received	(37,332)	—	37,332	—	—
Allocation of reserve for major repairs and replacement	37,332	(37,332)	—	—	—
Fund balances, beginning of year	203,864	64,560	4,133,571	4,401,995	4,443,428
Fund balances, end of year	168,445	27,228	4,013,744	4,209,417	4,401,995

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation Financial Statements

Bethell Hospice Foundation Statement of Financial Position

For the Year Ended December 31, 2018

	2018			2017	
	General Fund	Internally Restricted	Externally Restricted	2018 Total	2017 Total
ASSETS	\$	\$	\$	\$	\$
Current					
Cash	73,418	150,693	85,417	309,528	531,188
Short-term investments	—	1,051,968	—	1,051,968	495,167
Accounts receivable	13,407	—	—	13,407	11,515
Prepaid expenses	3,693	—	—	3,693	2,567
Interfund loans	(63,656)	690,102	(626,446)	—	—
	26,862	1,892,763	(541,029)	1,378,596	1,040,437
Long-term investments	—	—	1,950,238	1,950,238	2,073,702
Capital assets	2,138	—	—	2,138	3,198
	29,000	1,892,763	1,409,209	3,330,972	3,117,337
LIABILITIES AND FUND BALANCES					
Current					
Accounts payable and accrued liabilities	29,000	—	—	29,000	24,215
Fund Balances					
Externally restricted	—	—	1,409,209	1,409,209	2,113,070
Internally restricted	—	1,892,763	—	1,892,763	980,052
	—	1,892,763	1,409,209	3,301,972	3,093,122
	29,000	1,892,763	1,409,209	3,330,972	3,117,337

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.



Bethell Hospice Foundation

Statement of Operations

For the Year Ended December 31, 2018

	2018				2017			
	General Fund	Internally Restricted	Externally Restricted	2018 Total	General Fund	Internally Restricted	Externally Restricted	2017 Total
	\$	\$	\$	\$	\$	\$	\$	\$
Revenues								
Donations and fundraising	1,353,151	—	100,000	1,453,151	1,241,128	7,120	—	1,248,248
Interest	—	795	139	934	—	2,281	29	2,310
Dividends	—	19,169	91,841	111,010	—	12,527	1,648	64,175
Other	600	24	1,174	1,798	785	102	2,280	3,167
Gain (loss) on disposal of investments	—	—	(28,662)	(28,662)	—	—	2,699	2,699
	1,353,751	19,988	164,492	1,538,231	1,241,913	22,030	6,656	1,320,599
Expenses								
Amortization of capital assets	1,060	—	—	1,060	1,261	—	—	1,261
Bank charges	18,580	—	—	18,580	13,590	7	86	13,683
Fundraising	99,161	—	—	99,161	77,092	—	—	77,092
Insurance	974	—	—	974	970	—	—	970
Office	67,139	7,033	14,015	88,187	50,643	5,497	13,190	69,330
Professional fees	8,985	—	—	8,985	7,887	—	—	7,887
Wages and benefits	282,895	—	—	282,895	252,082	—	—	252,082
	478,794	7,033	14,015	499,842	403,525	5,504	13,276	422,305
Excess of revenues over expenses before donations and change in fair value of investments	874,957	12,955	150,477	1,038,389	838,388	16,526	43,380	898,294
Donations	(722,369)	—	—	(722,369)	(708,966)	—	—	(708,966)
Excess of revenues over expenses before unrealized gain (loss) on investments	152,588	12,955	150,477	316,020	129,422	16,526	43,380	189,328
Unrealized gain (loss) on investments	—	(2,643)	(104,527)	(107,170)	—	(4,029)	156,319	152,290
Excess of revenues over expenses	152,588	10,312	45,950	208,850	129,422	12,497	199,699	341,618

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation Financial Statements



Bethell Hospice Foundation Statement of Changes in Fund Balances

For the Year Ended December 31, 2018

	2018				2017			
	General Fund	Internally Restricted	Externally Restricted	2018 Total	General Fund	Internally Restricted	Externally Restricted	2017 Total
Balance, beginning of the year	\$ —	\$ 980,052	\$ 2,113,070	\$ 3,093,122	\$ —	\$ 821,369	\$ 1,930,135	\$ 2,751,504
Excess of revenues over expenses	152,588	10,312	45,950	208,850	129,422	12,497	199,699	341,618
Transfers	(152,588)	902,399	(749,811)	—	(129,422)	146,186	(16,764)	—
Balance, end of the year	—	1,892,763	1,409,209	3,301,972	—	980,052	2,113,070	3,093,122

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.



Service Awards & Distinctions

BETHELL HOSPICE FOUNDATION

Carol Walker

Elizabeth Birnie Leadership Award, Bethell Hospice Foundation

BETHELL HOSPICE

Dr. Michael Gagnon

*Nominated for the Dr. S. Lawrence Librach Award for Palliative Medicine
in the Community, Hospice Palliative Care Ontario*

Susanne McRoberts

Gardening Committee

Volunteer Service Award, Town of Caledon

Lisa Speirs

Administrative Volunteer

Nominated for the Helping Hands Award, Volunteer MBC

Pat Widdes

Resident Support Volunteer

June Callwood Circle of Outstanding Volunteers, Hospice Palliative Care Ontario

BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT

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Thank you to Merkley Design and Pete Paterson Photography for their assistance in the production of this annual report.

“What an amazing place this is! Such kind and compassionate people offering so much comfort at a time when families need it the most.”

THE COLLIE FAMILY
IN MEMORY OF JIM COLLIE

C O N T A C T U S

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Bethell Hospice Charitable Registration #14003 8167 RR0001

Bethell Hospice Foundation Charitable Registration # 82636 7948 RR0001

Bethell Hospice programs and services are partially funded through the Central West LHIN.

In addition, Bethell Hospice Foundation raises over \$1,000,000 each year to bridge the funding gap.



BethellHospice



BethellHospice
FOUNDATION

To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate securely online at foundation.bethellhospice.org

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